Improving lives together

PICU for Men

Albert Ward, Cygnet Victoria House, Darlington, North East

Good

Male | **18+ years** | **9 beds**

Albert Ward at Cygnet Victoria House is a PICU for men in Darlington, in the North East.

The service provides intensive, short-term, individualised care for men detained under the Mental Health Act.

Staff work collaboratively with service users, families and external health professionals to provide a clear pathway to discharge using a compassionate approach.

Each individual is encouraged and supported to engage in meaningful activities that are supportive for their recovery.

Albert Ward also benefits from specialist in-reach from neighbouring Cygnet St William's, to support men with an acquired brain injury who require acute care, but present with behavioural challenges.





Our Network in the North East

1 Cygnet Appletree, County Durham
Frederick Street, Meadowfield,
County Durham DH7 8NT
T: **0191 378 2747**

2 Cygnet Hospital Hexham, Northumberland
Anick Road, Hexham,
Northumberland NE46 4JR
T: **01434 408660**

3 Cygnet Victoria House, County Durham
Barton Street, Darlington,
County Durham DL1 2LN
T: **01325 385 240**

Speak to your Business Relationship Manager for more information about our PICU/Acute network

Why Choose Cygnet Victoria House?

- Average length of stay is **32 Days***
- Specialist **neuropsychiatric rehabilitation pathway** available
- Onsite **Gym**
- Rated **GOOD** by the CQC
- Regular **community trips and activities**
- **Positive Google reviews** from former service users and family members

* Based on discharges in 2025. 4 outliers omitted from 53 records.

For all PICU / Acute referrals, contact the Cygnet bed Hub on 0808 164 4450 / chcl.referrals@nhs.net

At Albert Ward, we support men aged over 18 who:

- Are detained under the Mental Health Act
- May have diagnoses including mental illness, personality disorder, psychosis, bi-polar disorder and / or schizophrenia
- May have complex needs including self-harm or substance misuse





"My husband was admitted to Albert Ward, the care that he received was second to none, they had time and patience with him when he was in a really bad way.

Not only that, but the compassion they showed me was both very gratefully received but also genuine."

– Family member





Cygnet Bed Hub 24/7 Support

For All PICU and Acute Referrals (Adults and CAMHS)

0808 164 4450

chcl.referrals@nhs.net

1. Referral made to Cygnet bed hub via 0808 164 4450 / chcl.referrals@nhs.net
2. Feedback provided on whether our services can meet the service user's needs within 1 hour of receipt of full clinical information
3. Admission agreed and arranged with referring team following confirmation of funding

CYG-2045 | Date of Preparation: 22/04/26