



Press Release

Immediate Release

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Cygnet celebrates 19 finalists at Neurological and Complex Care Awards

Cygnet is celebrating after securing an impressive 19 finalist places at this year's Neurological and Complex Care Awards, recognising colleagues, teams and services for their contribution to specialist neurological care and rehabilitation.

The finalists span 11 award categories, with nominations recognising everything from clinical excellence and multidisciplinary working to innovation, psychological support, activities and outstanding support for patients and families.

Cygnet Group has also been shortlisted for Best Neurological Care Provider, an award Cygnet won in 2025, recognising the quality of care and outcomes delivered across its specialist neuropsychiatric and neurological rehabilitation services.

Cygnet operates 12 neurological services and 100% are rated Good or Outstanding by the Care Quality Commission.

In 2025, 90% of individuals discharged from Cygnet's neuropsychiatric rehabilitation services moved to a less restrictive setting, supporting greater independence and improved long-term outcomes.

Feedback from people receiving care has also been overwhelmingly positive. Individuals rated their overall experience of Cygnet's neurological services at 4.4 out of five, while the extent to which Cygnet helped them feel better and improve was rated 4.5 out of five.

One individual receiving care at Cygnet Paddocks said: "I can't speak highly enough about the excellent care staff at Cygnet Paddocks, they are warm and professional.

"Each member of the team showed incredible dedication and compassion. Their personalised approach to care and attention to detail truly set them apart. Cygnet Paddocks' positivity is a constant source of motivation."

The full list of Cygnet finalists is:

- Activity Organiser: Martin Morris, Cygnet St Williams; Tanya Dodd, Cygnet Pindar House

- Best Multidisciplinary Team: Cygnet Brunel; Pindar MDT, Cygnet Pindar House; Cygnet Newham House
- Best Neurological Care Provider: Cygnet Group
- Best Psychological Support Service: Bobbie Turnbull, Cygnet St William's
- Clinician of the Year: Louisa Tinney, Cygnet Newham House
- Excellence in Occupational Therapy: Georgia Nelson, Cygnet St William's
- Exceptional Case Manager: Samantha Morton, Cygnet Pindar House
- Innovative Neuro Rehabilitation Program: Cygnet St William's
- Manager of the Year (North): Chelsea Phelan, Cygnet St Williams; Lisa Locking, Cygnet Pindar House; Joanna Yarker, Cygnet Newham House
- Manager of the Year (South): Jamie Green, Cygnet Brunel
- Outstanding Patient and Family Support: Cygnet Heathers; Cygnet Newham House; Cygnet St Williams
- Top Physiotherapist of the Year: Muhammad Mughal, Cygnet Pindar House

Rachael Chamberlain, Business Development Director - Neurological, said: "To receive 19 finalist places is a fantastic achievement and reflects the breadth of expertise, excellence and innovation across our neurological services.

"What is particularly pleasing is the range of categories in which our colleagues and services have been recognised. From physiotherapy, occupational therapy and psychological support through to activities, multidisciplinary working, leadership and patient and family support, these nominations demonstrate the collective effort that goes into delivering outstanding neurological rehabilitation.

"We are incredibly proud of every colleague, team and service shortlisted and wish them all the very best for the awards."

Cygnet continues to invest in the development of specialist neurological pathways. During 2026, this has included the launch of a specialist Hyperacute Neuropsychiatric Rehabilitation pathway and a Neurocognitive Treatment and Care Pathway at Cygnet Hospital Taunton, designed to meet the needs of people with highly complex neurological conditions.

Cygnet is also contributing to the development of the QN-Neuro standards, led by the Royal College of Psychiatrists, working alongside NHS and independent sector partners to support greater consistency, quality and outcomes across specialist neurological services.

The Neurological and Complex Care Awards celebrate excellence and outstanding achievement across neurological and complex care, recognising individuals, teams and organisations delivering high-quality, person-centred support.

Winners will be announced at the awards ceremony on Tuesday 27 October.