



Press Release

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For Immediate Release

Mansfield Care Team Scoop National Award

A Mansfield service which “feels like a family” has won a national award for the work they do to support adults with autism.

The Pines, on Park Hall Road, Mansfield Woodhouse, is a seven-bed residential service for adults with autism, and is part of the Cygnet Social Care division.

The team scooped one of the top prizes at the Cygnet Group achievement awards, a day of celebration for caring, dedicated and hard-working colleagues across the health and social care sector.

They won the Trust, Helping Hand award which celebrates teams and individuals who demonstrate collaboration, co-production and innovation to improve services.

The awards, now in their fourth year, were held at Edgbaston Cricket Ground in Birmingham, on Thursday 25 June. They were hosted by TV presenter Alexander Armstrong.

The team at Cygnet Social Care's The Pines were recognised for its outstanding commitment to person-centred care, meaningful inclusion and going above and beyond for the people it supports.

Judges heard how staff consistently work collaboratively with residents and their families to create opportunities that make a genuine difference to people's lives. One example highlighted was the team's support in enabling a family holiday after parents shared that they missed being able to go away with their loved one but did not feel confident managing the trip alone.

By accompanying the resident on holiday, the care team made it possible for the family to enjoy precious time together.

The nomination also celebrated the team's much-loved annual pantomime, which brings together residents in a fully inclusive production. Every resident is given a role tailored to their communication needs and abilities, ensuring everyone has the opportunity to take centre stage. Other Cygnet Social Care services are invited to attend, with the performances followed by a party and buffet, while fundraising for charity.

The nomination said: "Residents feel included, valued and celebrated. The effect on their self-esteem is hugely beneficial and allows them to shine and show off their talents."

It added: "Pines has one of the nicest atmospheres I have worked in. It feels like a family, with an obvious positive regard and care for the people who live there. They are an inspirational team who focus on co-production and meaningful engagement."

Upon receiving the award, manager Sophie Hill said: "The award recognises the team's dedication to creating opportunities that enrich lives, strengthen family relationships and ensure every individual is supported to achieve meaningful outcomes. I am incredibly proud to be part of such an amazing team who give their all to improve residents' lives.

"Winning the Trust; Hand in Hand Award is something the whole team at Pines is incredibly proud of because it reflects what matters most to us, working alongside the people we support and those closest to them to make meaningful things happen.

"Whether that's helping a family enjoy a holiday together for the first time in years or bringing people together through our annual pantomime, we believe the best ideas come from listening, working in partnership and finding creative solutions. This award belongs to every member of the team, as well as the residents and families who help shape everything we do. We're delighted that this way of working has been recognised."

Professor Tony Romero, Group CEO, said: "The awards are about recognising and honouring the dedication, compassion and sheer hard work shown by staff who, no matter their role, play a vital part in the provision of patient and resident care.

"There is so much for us to be proud of as an organisation, and the winners and shortlisted candidates are representatives of the thousands of colleagues across the country who have made a difference in the lives of others.

"The day was about recognising them, celebrating the difference they make and inspiring one another to keep delivering the very best for those in our care.

"Staff at The Pines consistently go above and beyond for the individuals in our care. They demonstrate passion for their work, commitment to excellence, and an unwavering dedication to our service users."

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Notes to Editors:

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About Cygnet Health Care

Cygnet Health Care has been providing a national network of high-quality, specialised mental health services for the NHS and local authorities for the past 30 years.

Cygnet Health Care's pioneering services support people with complex and acute mental health needs across the UK.

As one of the best quality providers in mental health services in the country, Cygnet Health Care's focus is always on the best outcomes for those who use or commission its services. 85% of Cygnet's facilities are rated as good or outstanding, which is above the national average.

www.cygnethealth.co.uk