



Press Release

Immediate Release

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Cygnet Brunel celebrates continued Triangle of Care accreditation

A hospital in Bristol which supports men with brain injuries has successfully maintained its Triangle of Care accreditation, recognising the hospital's ongoing commitment to working in partnership with carers and families.

The Triangle of Care is a nationally recognised quality improvement framework developed by Carers Trust, designed to ensure that carers are actively involved in the planning and delivery of mental health care.

Cygnet Brunel, on Crow Lane, Henbury, is a 32-bed hospital which provides neuropsychiatric treatment and care to men with brain injuries. It is part of the Cygnet Health Care division.

Following a recent review, Carers Trust praised the service's continued progress and commitment to embedding carer involvement across the hospital.

The accreditation review read: "It is wonderful that you continue to re-affirm and build on your commitment to carers using the Triangle of Care quality improvement framework.

*We appreciate your ongoing commitment to enhancing carer support by embedding the Triangle of Care quality improvement framework."

The report highlighted the significant strides made by the team over the past year, noting: "Cygnet Brunel has demonstrated meaningful progress over the past year and continues to show a strong commitment to involving carers as partners in care."

Inspectors also recognised the hospital's practical and cultural approach to supporting families.

They said: "The service's consistent Family Liaison support, comprehensive welcome information, and the range of opportunities offered for carers to participate in ward rounds and meetings highlight a clear ethos of valuing families. It is also evident that staff are working to embed a positive 'think carer' culture across the hospital."

Among the key strengths identified were strong and regular Family Liaison contact, a comprehensive Family Welcome Pack, well-established processes for involving

carers in care planning, and a growing culture of carer awareness across the multidisciplinary team.

Dr Henk Swanepoel, Head of Psychology, said: "We are thrilled with retaining our Triangle of Care Star 1 accreditation.

"This re-accreditation is a testament to our team's hard work and dedication to working in true partnership with carers. We stay fully committed to supporting our wonderful carers, who are an essential part of the recovery journey for our service users.

"We will continue to build on this progress, listening to feedback from families and embedding it into how we deliver care every day."