

*Improving lives together*

# Neurological Complex Care

Woodrowe House, Leicestershire

Good



Woodrowe House is a leading neurological complex care service located in the picturesque outskirts of Leicester, in Markfield. We specialise in complex care and treatment for individuals with acquired brain injuries (ABI) and other neurological conditions, including stroke and spinal injuries. Our mission is to provide a supportive and expert environment for long-term and short-term care needs.

Set in 6.5 acres of beautiful grounds, Woodrowe House is a large and spacious property designed to promote a sense of well-being and independence. The service has 37 comfortable bedrooms, all with en-suites. The entire service is wheelchair-friendly, with level access and widened doorways to ensure ease of movement for all individuals. Our homely environment includes dedicated therapy and activity rooms, providing the perfect setting for recovery and social engagement.



Mixed  
Gender



18+ years



37 placements

## The people we support:

- > Adults from the age of 18+ years
- > Severe or moderate Acquired Brain Injury (ABI)
- > Other neurological conditions, stroke, and spinal injuries
- > Early or late post-injury, long-term, short-term, respite, and lifelong care
- > Can support individuals with some complex needs and behaviours (assessed on individual basis)
- > Must be medically appropriate for community placement

## Our approach

Our person-centred and flexible approach is dedicated to reducing risk, maximising independence and improving quality of life. The service is centered around individual and bespoke care packages, developed after a thorough assessment of each person's needs and goals.

**Slow Stream Rehabilitation:** Goal-focused, therapeutically-led placements for people who have stepped down from acute rehabilitation settings.

**Long-term & Maintenance:** Packages designed for individuals with progressive or highly dependent needs to prevent deterioration and improve quality of life.

**Short-term Placements:** Providing respite care allowing the caregiver to take a much-needed break from their duties, whilst knowing that their loved one is safe and well-supported.



## Multidisciplinary Team (MDT):

Our strength lies in our experienced multidisciplinary team. We are proud to have highly skilled staff, ensuring consistent, high quality care.

The team includes:

- > A Clinical Lead who is a Neuro Occupational Therapist
- > Physiotherapists
- > Speech and Language Therapists
- > Psychologist
- > Occupational Therapists
- > Neuropsychiatrist
- > Skilled Care Rehabilitation Staff
- > Ancillary/Admin team

**Homely environment**  
with 24/7 support



**Occupational Therapy** helping individuals to regain skills for daily living



**Social activities**  
encouraging social engagement as a key part of the rehabilitation process



**Physical Therapy**

focuses on improving transfers, walking and general mobility



Rated '**Good**'  
by the CQC



"I would like to take the opportunity to say a big thank you for all your efforts and patience and dedication. You are all doing an excellent job. Knowing that he has been so well cared for has helped us as a family to have peace of mind and look forward."

**Family member**

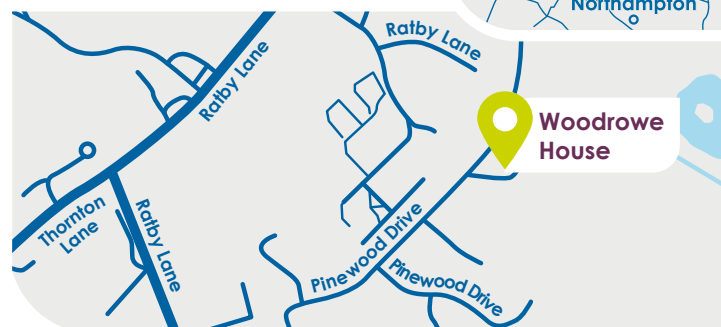


For more information or to make a referral, please contact your regional Business Relationship Manager or email:  
[sc.referrals@cygnethealth.co.uk](mailto:sc.referrals@cygnethealth.co.uk)

## Where are we?

**Woodrowe House**  
Ratby Lane, Markfield,  
Leicestershire LE67 9RJ

**Phone number**  
01530 234 146



- 1 Referral made to Cygnet Social Care and a desktop assessment is undertaken to review suitability for placement
- 2 If a suitable placement is identified, an assessment is arranged and undertaken by our specialist team
- 3 Feedback is provided on whether our service can meet the individual's needs
- 4 Detailed placement proposal is formulated to include care plans and funding information
- 5 Once placement is confirmed, transition plans are developed with all relevant stakeholders and admission date is agreed

CYG-1904 | Date of Preparation: 20/08/25

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Respect

Care