

Improving lives together

Specialist Residential Service with Nursing for Adults with Learning Disabilities and Complex Needs

Toller Road, Leicester

Good



Placements available
Now taking referrals



Toller Road is a specialist residential service, supporting adults with learning disabilities and complex needs, including those with mental health or physical health needs. We can also provide specialist nursing care, with support tailored to individual needs.

We encourage and enable the people we support to lead a full and happy life. We work with them to ensure they have more choice and control in their lives. We find out their strengths, abilities and preferences so that the care provided can be as person-centred and meaningful to each individual as possible.



Mixed Gender



18+ years



8 Placements

The people we support:

- > Male and female, aged 18+ years
- > Primary diagnosis of learning disability
- > May have autism
- > May have complex mental and physical health needs
- > May have behaviours that challenge



Our service at a glance

Toller Road is in a quiet residential area in Leicester close to the city centre. The service is very close to local amenities with really good bus and rail links nearby.

Each person that comes to Toller Road is unique in their own way, we ensure that we have a robust transition plan in place so that we can focus on the needs of that person. The team ensures that the support provided is person-centred. Everything we do is catered around their needs, whether that be going out on an excursion, visiting their families, attending college or perhaps even making their own cup of tea.

Toller Road is a semi-detached house with a private garden. Everyone at Toller Road has their own en-suite bedroom and they are encouraged and supported to personalise their rooms. There is a quiet lounge and also an activity lounge for the people we support to share. The service also has a life skills kitchen where individuals can plan menus and prepare their own drinks, snacks and meals and do their own laundry too should they wish.



Local links with charity groups
empowering individuals to volunteer



Easy read and other accessible information
is available to all individuals



Regular parties and family visits
to celebrate special occasions and birthdays



100% of people we support say that **staff help them to do things that are important to them** and are happy with the activities that they do



Rated **'Good'** with the CQC




A homely environment with 24 hour nursing support




Supporting individuals on person-centred holidays and trips



Regular physical activities, including mindfulness and yoga



Activity co-ordinator supports individuals to create their own activity timetable schedules



Supporting individuals to enhance their skills and their social circles



Our facilities:

- > Quiet lounge
- > Activity lounge
- > Sensory facilities
- > En-suite bedrooms
- > Assisted bathroom
- > Spacious garden with seating area
- > Activities of Daily Living (ADL) skills kitchen
- > Accessible ground floor bedroom
- > En suite wet rooms

Our community links:

- > Cinema
- > Crazy golf
- > Local parks (Victoria Park and Bradgate Park)
- > Colleges
- > Shops, cafés and restaurants
- > Sports clubs
- > Community gym
- > Physical therapy visits
- > Learning disabilities disco



Our team:

- > Registered manager
- > Psychologist
- > Responsible clinician
- > Speech and language therapist
- > Occupational therapist
- > Independent advocate
- > Nurses (RNLD, RMN & RGN)
- > Activity coordinator
- > Support workers
- > House keeper
- > Maintenance operative
- > Chef



For more information or to make a referral, please contact your regional Business Relationship Manager or email: sc.referrals@cygnethealth.co.uk

- 1 Referral made to Cygnet Social Care and a desktop assessment is undertaken to review suitability for placement
- 2 If a suitable placement is identified, an assessment is arranged and undertaken by our specialist team
- 3 Feedback is provided on whether our service can meet the individual's needs
- 4 Detailed placement proposal is formulated to include care plans and funding information
- 5 Once placement is confirmed, transition plans are developed with all relevant stakeholders and admission date is agreed

Where are we?

Toller Road
13 Toller Road, Stoneygate,
Leicestershire LE2 3HP

Phone number
0116 270 3118



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