

Improving lives together

PICU and Acute Services

- > PICU
- > Acute



Welcome

Cygnnet was established in 1988. Since then we have developed a wide range of health care services for young people and adults with mental health needs, acquired brain injuries, eating disorders, autism and learning disabilities within the UK. We have built a reputation for delivering pioneering services and outstanding outcomes for the individuals in our care.



Our expert and highly dedicated care team of 11,500 employees support 7,500 individuals each year across 150 services to consistently make a positive difference to their lives.



Cygnnet Health Care is part of the Cygnnet Group which also provides social care services for adults in England, Scotland and Wales.



Click the buttons to find out more about our PICU / Acute Services

Introduction

[Our Model of Care](#)[Our myPath Care Model](#)[PICU](#)[Acute](#)[Our Feedback](#)[Map](#)[How to Make a Referral](#)

Contents

Introduction	03
Our Model of Care	06
Our myPath Care Model	07
PICU	08-11

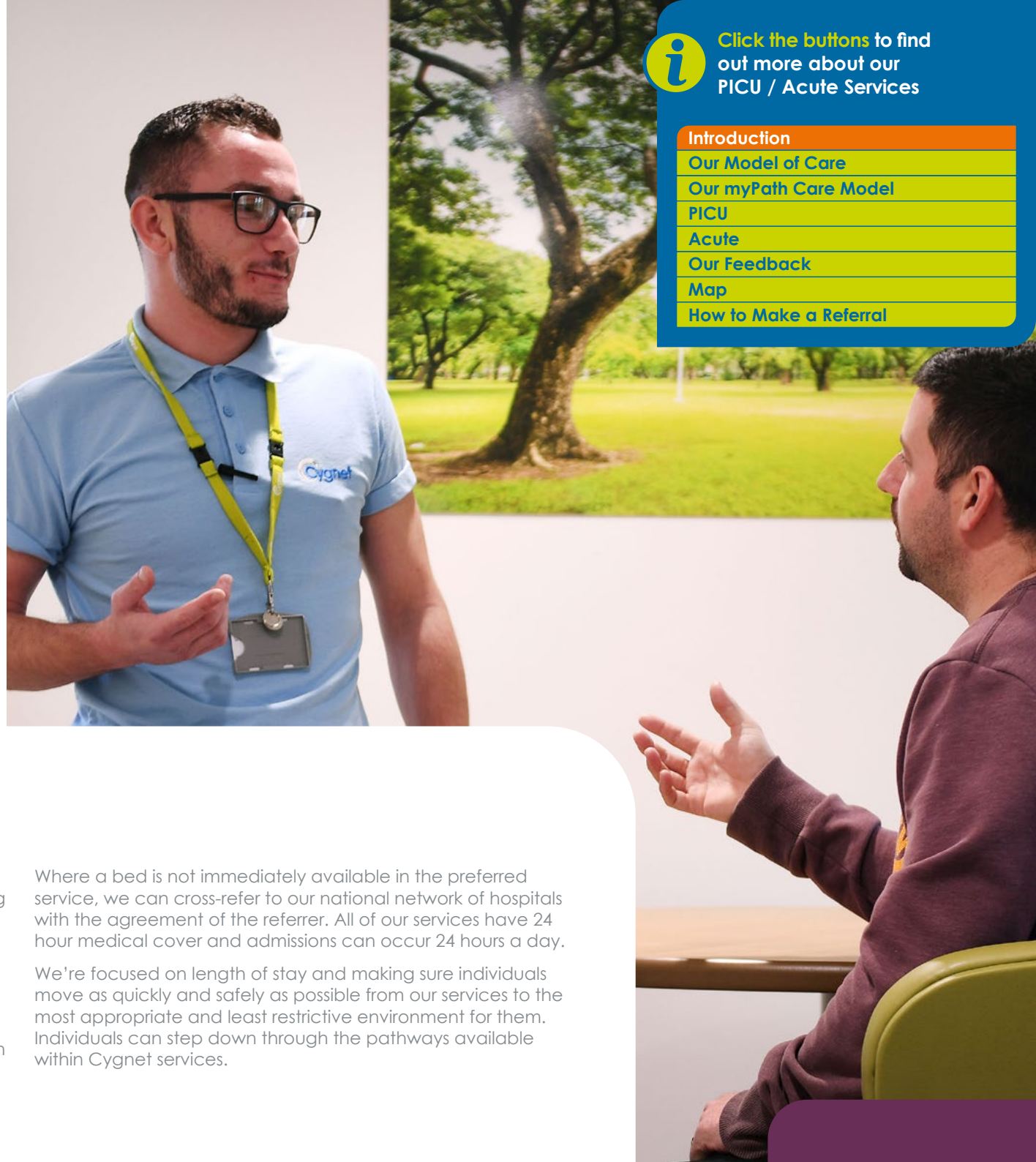
Cygnnet Appletree, North East
Cygnnet Hospital Beckton, London
Cygnnet Hospital Blackheath, London
Cygnnet Hospital Bury, North West
Cygnnet Hospital Godden Green, South East
Cygnnet Hospital Harrow, London
Cygnnet Hospital Hexham, North East
Cygnnet Hospital Kewstoke, South West
Cygnnet Hospital Maidstone, South East
Cygnnet Hospital Oldbury, West Midlands
Cygnnet Hospital Sherwood, East Midlands
Cygnnet Hospital Stevenage, East
Cygnnet Hospital Woking, South East
Cygnnet Hospital Wolverhampton, West Midlands
Cygnnet Hospital Wyke, Yorkshire & Humber
Cygnnet Joyce Parker Hospital, West Midlands
Cygnnet Kenney House, North West
Cygnnet Victoria House, North East

Acute	12-16
--------------	--------------

Cygnnet Acer Clinic, East Midlands
Cygnnet Appletree, North East
Cygnnet Churchill, London
Cygnnet Hospital Beckton, London
Cygnnet Hospital Bierley, West Yorkshire
Cygnnet Hospital Bury, North West
Cygnnet Hospital Colchester, East
Cygnnet Hospital Godden Green, South East
Cygnnet Hospital Harrogate, Yorkshire & Humber
Cygnnet Hospital Harrow, London
Cygnnet Hospital Hexham, North East
Cygnnet Hospital Kewstoke, South West
Cygnnet Hospital Kidsgrove, West Midlands
Cygnnet Hospital Oldbury, West Midlands
Cygnnet Hospital Sherwood, East Midlands
Cygnnet Hospital Stevenage, East
Cygnnet Hospital Taunton, South West
Cygnnet Hospital Woking, South East
Cygnnet Hospital Wolverhampton, West Midlands
Cygnnet Hospital Wyke, West Yorkshire
Cygnnet Joyce Parker Hospital, West Midlands
Cygnnet Kenney House, North West
Cygnnet Lodge Woking, South East
Cygnnet Nield House, North West
Cygnnet Victoria House, North East

Our Feedback	17
Map	18
How to Make a Referral	19





Click the buttons to find out more about our PICU / Acute Services

[Introduction](#)

[Our Model of Care](#)

[Our myPath Care Model](#)

[PICU](#)

[Acute](#)

[Our Feedback](#)

[Map](#)

[How to Make a Referral](#)

Introduction

We offer a national network of more than 750 urgent admission beds to meet the acute needs of adults requiring rapid access to mental health services, including those who may need an intensive care environment.

Our range of emergency admission services for adults include hospitals that can provide psychiatric intensive care, acute wards for individuals with mental health illness.

We offer a one hour response time to referrals, with a decision on a placement no more than an hour after we receive adequate clinical information.

Where a bed is not immediately available in the preferred service, we can cross-refer to our national network of hospitals with the agreement of the referrer. All of our services have 24 hour medical cover and admissions can occur 24 hours a day.

We're focused on length of stay and making sure individuals move as quickly and safely as possible from our services to the most appropriate and least restrictive environment for them. Individuals can step down through the pathways available within Cygnet services.

Our service user profile: PICU/Acute

- > Experiencing difficulties that present a risk to the wellbeing of themselves or others that cannot be treated in an open environment
- > Diagnoses may include:
 - Acute mental illness
 - Acute depressive illness
 - Psychosis
 - Schizophrenia
 - Bipolar disorder
 - Personality disorder
 - Dual diagnosis
 - Autism or Asperger's Syndrome
- > May present with co-morbid presentations:
 - Self-harm
 - Substance misuse issues
 - Complex needs



18+ years



Male/Female



**Mental Health
Act Status:
Detained (must be
detained for PICU)
or Informal**



Click the buttons to find
out more about our
PICU / Acute Services

Introduction

Our Model of Care

Our myPath Care Model

PICU

Acute

Our Feedback

Map

How to Make a Referral





Our dedicated bed coordinators available 24/7 to help you find the right support, at the right time.

Our friendly team will ensure a seamless process from referral to decision.



One hour decision time from receipt of full clinical information



Online bed availability tool, and daily bed alert emails



Named bed managers for block contracted beds, providing daily updates and managing patient flow

Our services at a glance:

- > High staffing ratios
- > Admissions 24 hours a day
- > 24 hour medical cover
- > Short length of stay
- > Substance misuse / addictions treatment
- > Comprehensive national network of step-down pathways
- > Weekly clinical update reports

Our multi-disciplinary teams:

- > Consultant psychiatrists
- > Specialty doctors
- > Nursing
- > Psychology
- > Occupational therapy
- > Healthcare support workers
- > Social workers
- > Substance misuse practitioners



Click the buttons to find out more about our PICU / Acute Services

Introduction

[Our Model of Care](#)

[Our myPath Care Model](#)

[PICU](#)

[Acute](#)

[Our Feedback](#)

[Map](#)

[How to Make a Referral](#)



Our Model of Care

i Click the buttons to find out more about our PICU / Acute Services

Introduction

Our Model of Care

Our myPath Care Model

PICU

Acute

Our Feedback

Map

How to Make a Referral

My Past

New Beginnings

I will live in an environment that enables me

I will be supported by specially trained staff

The team supporting me will be resilient and striving

My progress will focus on improving quality of life

At Cygnet Health Care we are doing all we can to make a **positive difference**. To help guide us & ensure we are working together to achieve this we have collaboratively developed our Model of Care for our PICU/Acute Services. A guide that **shows what we do as an organisation to meet the acute needs of adults requiring rapid access to mental health services, including those who may need an intensive care environment.**

My Future

Stage One

Admission & Assessment

Understanding me (72 hours)

- > Induction to the ward and introduction to the team
- > Welcome pack provided to the individual in our care including Mental Health Act rights and advocacy services
- > Admitting nurse to complete initial care plan, including physical health risk assessment, admissions checklist & GAP score
- > Medical team to review response to medication and liaise with GP as appropriate
- > Complete physical health investigation
- > Invite Care Coordinator and family to ward rounds

Stage Two

Formulation

My Skills (1 week)

- > Formulation of diagnosis, review care plan and risks
- > Complete OT (Occupational Therapy) and Psychology screening and assessment
- > MDT (Multi-disciplinary team) review & communication with stakeholders

Stage Three

Treatment

My Independence (1 - 4 weeks)

- > Weekly MDT review, daily review of enhanced observation levels, weekly review of psychological engagement
- > Debrief and reflective practice after serious incidents, restraints and seclusions
- > Monitor compliance with treatment plan and identification of relapse signatures
- > MDT to consider discharge planning

Stage Four

Transition & Discharge

My Future (4 - 8 weeks)

- > MDT to invite Care Coordinator and family to discharge meeting
- > Handover of clinical records, body maps and any safeguarding issues
- > Nurse to complete discharge GAP score, Ward Doctor to complete discharge summary within 10 working days
- > Discharge notification to be sent within 24 hours of discharge

Enabling and Nurturing Environment

Our myPath Care Model

myPath is our unique overarching care model that serves to monitor service user engagement levels, manage their records, assess individual progress and formulate a personalised and dynamic care plan with measurable targets. Within our PICU and acute services, **myPath** is structured to support short term admissions for those individuals who have a mental illness and also require preparation for independent life within the community, or for moving into mainstream rehabilitation.

For each individual, a daily risk assessment is completed, which enables dynamic responses to individual presentation within any 24 hour period and ensures immediate support is provided. Each individual is offered a minimum of 25 hours meaningful activity, which is evidenced and documented within an individualised activity timetable based around understanding mental health needs and developing daily living skills. All individuals' care pathways are reviewed in full by the multi-disciplinary team on a weekly basis and guided by a dynamic care plan that is closely linked to our specialist outcome tool, the Global Assessment of Progress (GAP). In our PICU and acute services, the GAP allows us to measure an individual's progress during their admission, plot the positive developments and changes in wellbeing whilst formulating plans over potential future risks for longer term management. In applying myPath, our team is able to be responsive in their approach, determine length of stay, and ensure that people can move as quickly as possible to the most appropriate and least restrictive environment.



Click the buttons to find out more about our PICU / Acute Services

[Introduction](#)[Our Model of Care](#)[Our myPath Care Model](#)[PICU](#)[Acute](#)[Our Feedback](#)[Map](#)[How to Make a Referral](#)

PICU

Our national network of PICUs cater for emergency admissions for men and women experiencing an acute period of mental illness that cannot be managed in an open acute inpatient setting. All admissions are detained under the Mental Health Act. Referrals come to us from all areas including acute services, prison, or via the criminal justice system.

The focus of our PICUs is stabilisation, and moving individuals as quickly as possible to the most appropriate and least restrictive environment, whilst avoiding the need for readmission. This is achieved through the provision of a short term intensive assessment and treatment programme, designed to support service users to regain a sense of control and order in their lives so they can ultimately return home.

The men and women we support come to us in crisis, and often present with very complex needs and increased risks that compromise their physical or psychological wellbeing, or that of others. We can also assess and transfer urgent prison referrals swiftly.

Our teams work closely and collaboratively with service users, their families and the referrer to provide a seamless pathway from referral to discharge.

Care and treatment in a PICU is person-centred and delivered by a comprehensive multi-disciplinary team. There is an emphasis on the use of relational security, safety, recovery programmes and pharmacology in the management of risk, challenging behaviour and enduring mental health disorders. Training, coaching and supervision of staff enable the clinical team to remain knowledgeable and skilled in the provision of modern, appropriate, compassionate and safe care to service users.



We provide a full programme of therapy and meaningful activity across our services, including on and off-ward therapies and 1:1 and group sessions. Therapeutic interventions and activities offered by our services include:

- Dialectical Behaviour Therapy (DBT) informed therapy
- Substance misuse programmes
- Cognitive Behavioural Therapy (CBT) and Cognitive Analytic Therapy (CAT)
- Schema Therapy
- Eye Movement Desensitisation and Reprocessing Therapy (EMDR)
- Hearing Voices groups
- Active Life programmes
- Psychoeducation
- Comprehensive occupational therapy programmes

Our PICU and acute wards work closely together to form comprehensive acute care pathways across the group. Working closely with commissioning teams, we are able to offer pathways out of PICU where clinically appropriate and therapeutically beneficial, across our comprehensive network of specialist services, including acute services, mental health rehabilitation and specialist personality disorder or neuropsychiatric services.



Click the buttons to find out more about our PICU / Acute Services

Introduction
Our Model of Care
Our myPath Care Model
PICU
Cygnets Appletree, North East
Cygnets Hospital Beckton, London
Cygnets Hospital Blackheath, London
Cygnets Hospital Bury Dunes, North West
Cygnets Hospital Godden Green, South East
Cygnets Hospital Harrow, London
Cygnets Hospital Hexham, North East
Cygnets Hospital Kewstoke, South West
Cygnets Hospital Maidstone, South East
Cygnets Hospital Oldbury, West Midlands
Cygnets Hospital Sherwood, East Midlands
Cygnets Hospital Stevenage, East
Cygnets Hospital Woking, South East
Cygnets Hospital Wolverhampton, West Midlands
Cygnets Hospital Wyke, Yorkshire & Humber
Cygnets Joyce Parker Hospital, West Midlands
Cygnets Kenney House, North West
Cygnets Victoria House, North East
Acute
Our Feedback
Map
How to Make a Referral

Average length of stay is

7 weeks

across our PICU services (2023)

Provided at:



Pippin Ward

Cygnet Appletree

Frederick Street, Meadowfield, County Durham, North East DH7 8NT

T: **0191 378 2747**

Age: **18+** Gender: **Female** Beds: **10**



Svanna Ward

Cygnet Hospital Beckton

23 Tunnan Leys, Beckton, London E6 6ZB

T: **020 7511 2299**

Age: **18+** Gender: **Female** Beds: **12**



Tyler Ward

Cygnet Hospital Blackheath

80-82 Blackheath Hill, London SE10 8AD

T: **0208 694 2111**

Age: **18+** Gender: **Male** Beds: **14**



South Hampton

Cygnet Hospital Bury Dunes

Buller Street, off Bolton Road, Bury, North West BL8 2BS

T: **0161 762 7200**

Age: **18+** Gender: **Male** Beds: **12**



Castle Ward

Cygnet Hospital Godden Green

Godden Green, Sevenoaks, Kent, South East TN15 0JR

T: **01732 763 491**

Age: **18+** Gender: **Female** Beds: **13**



Roxeth Ward

Cygnet Hospital Harrow

London Road, Harrow on the Hill, London HA1 3JL

T: **020 8966 7000**

Age: **18+** Gender: **Male** Beds: **12**



Franklin Ward

Cygnet Hospital Hexham

Anick Road, Hexham, Northumberland, North East NE46 4JR

T: **01434 408660**

Age: **18+** Gender: **Female** Beds: **10**



Click the buttons to find out more about our PICU / Acute Services

Introduction

Our Model of Care

Our myPath Care Model

PICU

Cygnet Appletree, North East

Cygnet Hospital Beckton, London

Cygnet Hospital Blackheath, London

Cygnet Hospital Bury Dunes, North West

Cygnet Hospital Godden Green, South East

Cygnet Hospital Harrow, London

Cygnet Hospital Hexham, North East

Cygnet Hospital Kewstoke, South West

Cygnet Hospital Maidstone, South East

Cygnet Hospital Oldbury, West Midlands

Cygnet Hospital Sherwood, East Midlands

Cygnet Hospital Stevenage, East

Cygnet Hospital Woking, South East

Cygnet Hospital Wolverhampton, West Midlands

Cygnet Hospital Wyke, Yorkshire & Humber

Cygnet Joyce Parker Hospital, West Midlands

Cygnet Kenney House, North West

Cygnet Victoria House, North East

Acute

Our Feedback

Map

How to Make a Referral

Provided at:



Nash Ward
Cygnet Hospital Kewstoke
 Beach Road, Kewstoke, Weston-super-Mare, Somerset, South West BS22 9UZ
 T: **01934 428989**
 Age: **18+** Gender: **Male** Beds: **12**



Bearsted Ward
Cygnet Hospital Maidstone
 Gidds Pond Way, off Newnham Court Way, Weaving, Maidstone, South East ME14 5FY
 T: **01622 580 330**
 Age: **18+** Gender: **Male** Beds: **16**



Rosa Ward
Cygnet Hospital Oldbury
 Salop Drive, Oldbury, West Midlands B68 9AG
 T: **01214 200 211**
 Age: **18+** Gender: **Female** Beds: **12**



Fern Ward
Cygnet Hospital Sherwood
 Rufford Colliery Lane, Mansfield, Nottinghamshire, East Midlands NG21 0HR
 T: **01623 701386**
 Age: **18+** Gender: **Male** Beds: **12**



Chamberlain Ward / Pattison Ward
Cygnet Hospital Stevenage
 Graveley Road, Stevenage, Hertfordshire, East SG1 4YS
 T: **01438 342942**
 Age: **18+** Gender: **Female / Male** Beds: **24 across 2 wards**



Acorn Ward
Cygnet Hospital Woking
 Redding Way, Knaphill, Woking, Surrey, South East GU21 2QS
 T: **01483 795100**
 Age: **18+** Gender: **Female** Beds: **10**



Click the buttons to find out more about our PICU / Acute Services

[Introduction](#)

[Our Model of Care](#)

[Our myPath Care Model](#)

[PICU](#)

[Cygnet Appletree, North East](#)

[Cygnet Hospital Beckton, London](#)

[Cygnet Hospital Blackheath, London](#)

[Cygnet Hospital Bury Dunes, North West](#)

[Cygnet Hospital Godden Green, South East](#)

[Cygnet Hospital Harrow, London](#)

[Cygnet Hospital Hexham, North East](#)

[Cygnet Hospital Kewstoke, South West](#)

[Cygnet Hospital Maidstone, South East](#)

[Cygnet Hospital Oldbury, West Midlands](#)

[Cygnet Hospital Sherwood, East Midlands](#)

[Cygnet Hospital Stevenage, East](#)

[Cygnet Hospital Woking, South East](#)

[Cygnet Hospital Wolverhampton, West Midlands](#)

[Cygnet Hospital Wyke, Yorkshire & Humber](#)

[Cygnet Joyce Parker Hospital, West Midlands](#)

[Cygnet Kenney House, North West](#)

[Cygnet Victoria House, North East](#)

[Acute](#)

[Our Feedback](#)

[Map](#)

[How to Make a Referral](#)

Provided at:



Carter Ward

Cygnet Hospital Wolverhampton

140 Wolverhampton Road, Wolverhampton, West Midlands, WV11 1UH

T: **01902 886 571**

Age: **18+** Gender: **Male** Beds: **12**



Bennu Ward

Cygnet Hospital Wyke

Blankney Grange, Huddersfield Road, Wyke, Bradford, Yorkshire & Humber BD12 8LR

T: **01274 605500**

Age: **18+** Gender: **Male** Beds: **12**



Beck Ward

Cygnet Joyce Parker Hospital

2 Lansdowne Street, Coventry, CV2 4BF (for Sat Nav use CV2 4FN)

T: **02475 100 150**

Age: **18+** Gender: **Male** Beds: **12**



NEW

Billington Ward

Cygnet Kenney House

Wester Hill Rd, Oldham, North West OL8 2QH

T: **0161 7624730**

Age: **18+** Gender: **Female** Beds: **12**



Albert Ward

Cygnet Victoria House

Barton Street, Darlington, County Durham, North East DL1 2LN

T: **01325 385 240**

Age: **18+** Gender: **Male** Beds: **9**



Click the buttons to find out more about our PICU / Acute Services

Introduction

Our Model of Care

Our myPath Care Model

PICU

Cygnet Appletree, North East

Cygnet Hospital Beckton, London

Cygnet Hospital Blackheath, London

Cygnet Hospital Bury Dunes, North West

Cygnet Hospital Godden Green, South East

Cygnet Hospital Harrow, London

Cygnet Hospital Hexham, North East

Cygnet Hospital Kewstoke, South West

Cygnet Hospital Maidstone, South East

Cygnet Hospital Oldbury, West Midlands

Cygnet Hospital Sherwood, East Midlands

Cygnet Hospital Stevenage, East

Cygnet Hospital Woking, South East

Cygnet Hospital Wolverhampton, West Midlands

Cygnet Hospital Wyke, Yorkshire & Humber

Cygnet Joyce Parker Hospital, West Midlands

Cygnet Kenney House, North West

Cygnet Victoria House, North East

Acute

Our Feedback

Map

How to Make a Referral

Acute

Our acute inpatient psychiatric services provide a safe and stabilising environment for men and women who are in crisis, experiencing an acute episode of mental illness and requiring an emergency admission. Service users may be informal or detained under the Mental Health Act.

The ethos across our services is about assessing and treating individuals in the least restrictive environment and planning for discharge in a robust and timely fashion. With a focus on stabilisation, we support service users to manage their mental health, reinforce daily living skills and prepare for independent life back in the community.

Our teams work closely and collaboratively with the people we support, their families and the referrer to provide a seamless pathway from referral to discharge. Our approach is recovery focused and supported by comprehensive multi-disciplinary teams, contributing to shorter lengths of stay.

Our short-term psychological interventions are based on a Cognitive Behavioural Therapy (CBT) approach and we also provide specialist substance misuse support and psychoeducation, alongside a comprehensive occupational therapy programme.

Due to the robust environment at our services, we are able to actively support service users at the challenging end of the acute spectrum, without requiring admission to a PICU service.

We work closely with NHS referring teams to keep lengths of stay as short as possible and to ideally discharge individuals home, or move them back to a less restrictive environment.

Our PICU and acute wards work closely together to form comprehensive acute care pathways across the group. Working closely with commissioning teams, we are able to offer pathways out of PICU where clinically appropriate and therapeutically beneficial, across our comprehensive network of specialist services, including acute services, mental health rehabilitation and specialist personality disorder services.



Click the buttons to find out more about our PICU / Acute Services

[Introduction](#)

[Our Model of Care](#)

[Our myPath Care Model](#)

[PICU](#)

[Acute](#)

[Cygnet Acer Clinic, East Midlands](#)

[Cygnet Appletree, North East](#)

[Cygnet Churchill, London](#)

[Cygnet Hospital Beckton, London](#)

[Cygnet Hospital Bierley, West Yorkshire](#)

[Cygnet Hospital Bury Dunes, North West](#)

[Cygnet Hospital Colchester, East](#)

[Cygnet Hospital Godden Green, South East](#)

[Cygnet Hospital Harrogate, Yorkshire & Humber](#)

[Cygnet Hospital Harrow, London](#)

[Cygnet Hospital Hexham, North East](#)

[Cygnet Hospital Kewstoke, South West](#)

[Cygnet Hospital Kidsgrove, West Midlands](#)

[Cygnet Hospital Oldbury, West Midlands](#)

[Cygnet Hospital Sherwood, East Midlands](#)

[Cygnet Hospital Stevenage, East](#)

[Cygnet Hospital Taunton, South West](#)

[Cygnet Hospital Woking, South East](#)

[Cygnet Hospital Wolverhampton, West Midlands](#)

[Cygnet Hospital Wyke, West Yorkshire](#)

[Cygnet Joyce Parker Hospital, West Midlands](#)

[Cygnet Kenney House, North West](#)

[Cygnet Lodge Woking, South East](#)

[Cygnet Nield House, North West](#)

[Cygnet Victoria House, North East](#)

[Our Feedback](#)

[Map](#)

[How to Make a Referral](#)

Provided at:



Click the buttons to find out more about our PICU / Acute Services

[Introduction](#)

[Our Model of Care](#)

[Our myPath Care Model](#)

[PICU](#)

[Acute](#)

[Cygnet Acer Clinic, East Midlands](#)

[Cygnet Appletree, North East](#)

[Cygnet Churchill, London](#)

[Cygnet Hospital Beckton, London](#)

[Cygnet Hospital Bierley,
West Yorkshire](#)

[Cygnet Hospital Bury Dunes, North West](#)

[Cygnet Hospital Colchester, East](#)

[Cygnet Hospital Godden Green,
South East](#)

[Cygnet Hospital Harrogate,
Yorkshire & Humber](#)

[Cygnet Hospital Harrow, London](#)

[Cygnet Hospital Hexham, North East](#)

[Cygnet Hospital Kewstoke, South West](#)

[Cygnet Hospital Kidsgrove,
West Midlands](#)

[Cygnet Hospital Oldbury,
West Midlands](#)

[Cygnet Hospital Sherwood,
East Midlands](#)

[Cygnet Hospital Stevenage, East](#)

[Cygnet Hospital Taunton, South West](#)

[Cygnet Hospital Woking, South East](#)

[Cygnet Hospital Wolverhampton,
West Midlands](#)

[Cygnet Hospital Wyke, West Yorkshire](#)

[Cygnet Joyce Parker Hospital,
West Midlands](#)

[Cygnet Kenney House, North West](#)

[Cygnet Lodge Woking, South East](#)

[Cygnet Nield House, North West](#)

[Cygnet Victoria House, North East](#)

[Our Feedback](#)

[Map](#)

[How to Make a Referral](#)

Provided at:



Crocus Ward

Cygnets Hospital Kidsgrove

Boathorse Road, Kidsgrove, Stoke-on-Trent, Staffordshire ST7 4JAT

T: **01782 378672**

Age: **18+** Gender: **Female** Beds: **20**



Click the buttons to find out more about our PICU / Acute Services

Introduction

Our Model of Care

Our myPath Care Model

PICU

Acute

Cygnets Acer Clinic, East Midlands

Cygnets Appletree, North East

Cygnets Churchill, London

Cygnets Hospital Beckton, London

Cygnets Hospital Bierley,
West Yorkshire

Cygnets Hospital Bury Dunes, North West

Cygnets Hospital Colchester, East

Cygnets Hospital Godden Green,
South East

Cygnets Hospital Harrogate,
Yorkshire & Humber

Cygnets Hospital Harrow, London

Cygnets Hospital Hexham, North East

Cygnets Hospital Kewstoke, South West

Cygnets Hospital Kidsgrove,
West Midlands

Cygnets Hospital Oldbury,
West Midlands

Cygnets Hospital Sherwood,
East Midlands

Cygnets Hospital Stevenage, East

Cygnets Hospital Taunton, South West

Cygnets Hospital Woking, South East

Cygnets Hospital Wolverhampton,
West Midlands

Cygnets Hospital Wyke, West Yorkshire

Cygnets Joyce Parker Hospital,
West Midlands

Cygnets Kenney House, North West

Cygnets Lodge Woking, South East

Cygnets Nield House, North West

Cygnets Victoria House, North East

Our Feedback

Map

How to Make a Referral

Provided at:



Click the buttons to find out more about our PICU / Acute Services

[Introduction](#)

[Our Model of Care](#)

[Our myPath Care Model](#)

[PICU](#)

[Acute](#)

[Cygnet Acer Clinic, East Midlands](#)

[Cygnet Appletree, North East](#)

[Cygnet Churchill, London](#)

[Cygnet Hospital Beckton, London](#)

[Cygnet Hospital Bierley,
West Yorkshire](#)

[Cygnet Hospital Bury Dunes, North West](#)

[Cygnet Hospital Colchester, East](#)

[Cygnet Hospital Godden Green,
South East](#)

[Cygnet Hospital Harrogate,
Yorkshire & Humber](#)

[Cygnet Hospital Harrow, London](#)

[Cygnet Hospital Hexham, North East](#)

[Cygnet Hospital Kewstoke, South West](#)

[Cygnet Hospital Kidsgrove,
West Midlands](#)

[Cygnet Hospital Oldbury,
West Midlands](#)

[Cygnet Hospital Sherwood,
East Midlands](#)

[Cygnet Hospital Stevenage, East](#)

[Cygnet Hospital Taunton, South West](#)

[Cygnet Hospital Woking, South East](#)

[Cygnet Hospital Wolverhampton,
West Midlands](#)

[Cygnet Hospital Wyke, West Yorkshire](#)

[Cygnet Joyce Parker Hospital,
West Midlands](#)

[Cygnet Kenney House, North West](#)

[Cygnet Lodge Woking, South East](#)

[Cygnet Nield House, North West](#)

[Cygnet Victoria House, North East](#)

[Our Feedback](#)

[Map](#)

[How to Make a Referral](#)

Provided at:



Baldock Ward
Cygnets Kenney House
Wester Hill Rd, Oldham, North West OL8 2QH
T: **0161 7624730**
Age: **18+** Gender: **Female** Beds: **16**



Click the buttons to find out more about our PICU / Acute Services

[Introduction](#)

[Our Model of Care](#)

[Our myPath Care Model](#)

[PICU](#)

[Acute](#)

[Cygnets Acer Clinic, East Midlands](#)

[Cygnets Appletree, North East](#)

[Cygnets Churchill, London](#)

[Cygnets Hospital Beckton, London](#)

[Cygnets Hospital Bierley, West Yorkshire](#)

[Cygnets Hospital Bury Dunes, North West](#)

[Cygnets Hospital Colchester, East](#)

[Cygnets Hospital Godden Green, South East](#)

[Cygnets Hospital Harrogate, Yorkshire & Humber](#)

[Cygnets Hospital Harrow, London](#)

[Cygnets Hospital Hexham, North East](#)

[Cygnets Hospital Kewstoke, South West](#)

[Cygnets Hospital Kidsgrove, West Midlands](#)

[Cygnets Hospital Oldbury, West Midlands](#)

[Cygnets Hospital Sherwood, East Midlands](#)

[Cygnets Hospital Stevenage, East](#)

[Cygnets Hospital Taunton, South West](#)

[Cygnets Hospital Woking, South East](#)

[Cygnets Hospital Wolverhampton, West Midlands](#)

[Cygnets Hospital Wyke, West Yorkshire](#)

[Cygnets Joyce Parker Hospital, West Midlands](#)

[Cygnets Kenney House, North West](#)

[Cygnets Lodge Woking, South East](#)

[Cygnets Nield House, North West](#)

[Cygnets Victoria House, North East](#)

[Our Feedback](#)

[Map](#)

[How to Make a Referral](#)

Our Feedback



Click the buttons to find out more about our PICU / Acute Services

Introduction

Our Model of Care

Our myPath Care Model

PICU

Acute

Our Feedback

Map

How to Make a Referral

“We are very pleased with the positive outcome of this case and we would like to thank you all for your hard and effective multi-agency work to reduce the risk and increase the safety of parents and supporting a young woman when she needed this support.” – **External Health Professional**



“The hospital was like a second family. The care I received from all the staff was exceptional. I just want to say a massive thank you for all the help I received.” – **Service user**



“I am so thankful for all of you, I feel so comfortable with the team, and so much better he is in your care.” – **Family member**



“You have all turned my life around and got me back on track. Not only have you saved my life, you have given it back to me. You are incredible.” – **Service user**



“I just wanted to say a huge thank you for your support and dedication to [patient] and her family.” – **External Health Professional**



“I would just like to thank all of the staff as if it wasn't for them I wouldn't be in the stable position I am now. They were always around and supportive to attend to any needs I had, whether it was just making cups of tea or just sitting and listening to me when I was distressed.” – **Service user**

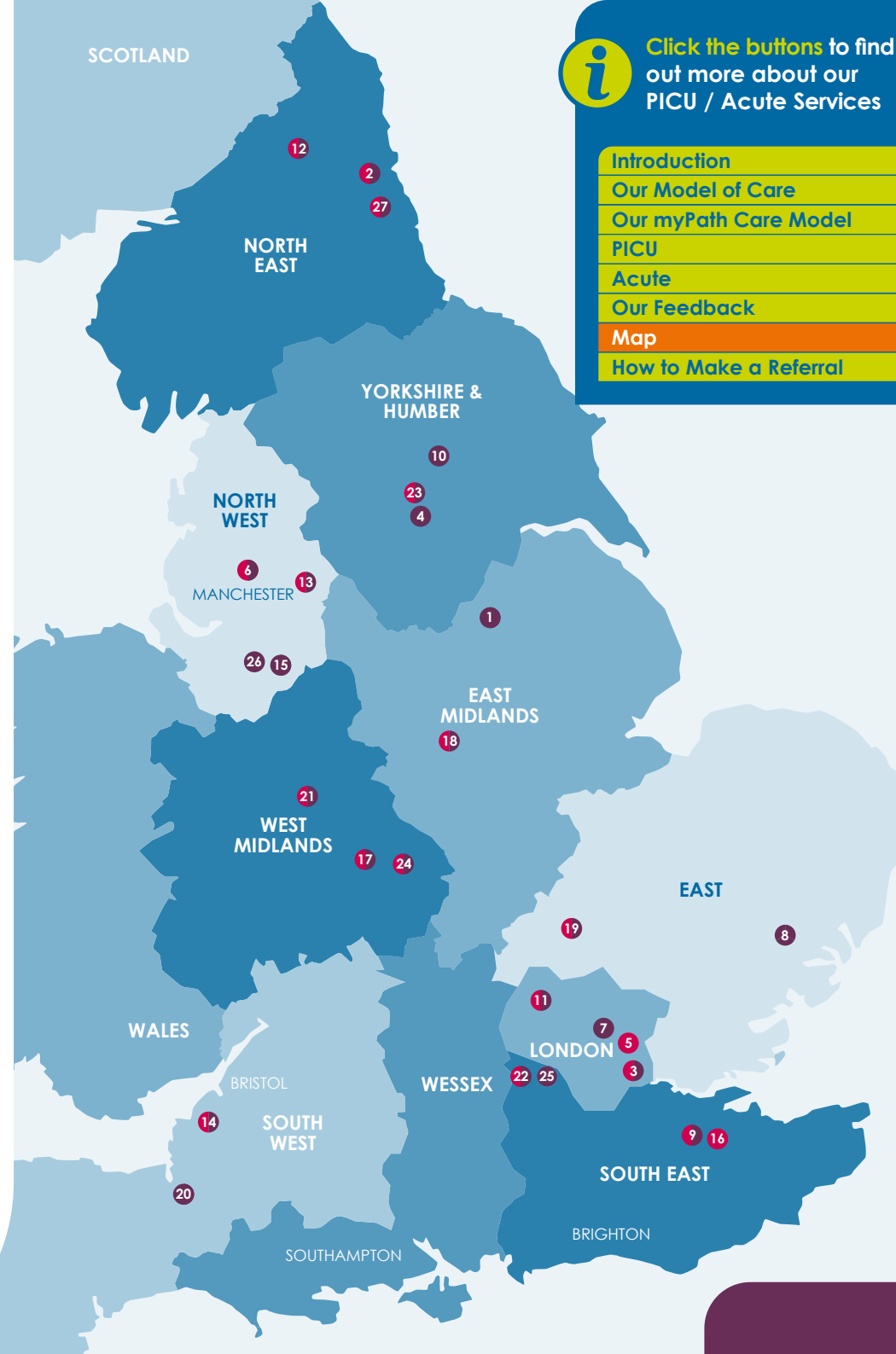


Map | Our specialist services by region

PICU Acute

- 1 Cygnet Acer Clinic**
Worksop Road, Chesterfield,
Derbyshire S43 3DN
T: **01246 386 090**
- 2 Cygnet Appletree, Durham**
Frederick Street, Meadowfield,
County Durham, North East DH7 8NT
T: **0191 378 2747**
- 3 Cygnet Hospital Beckton**
23 Tunnan Leys, Beckton,
London E6 6ZB
T: **020 7511 2299**
- 4 Cygnet Hospital Bierley**
Bierley Lane, Bradford, West Yorkshire,
Yorkshire & Humber BD4 6AD
T: **01274 686767**
- 5 Cygnet Hospital Blackheath**
80-82 Blackheath Hill,
London SE10 8AD
T: **020 8694 2111**
- 6 Cygnet Hospital Bury**
Buller Street, off Bolton Road, Bury,
North West BL8 2BS
T: **0161 762 7200**
- 7 Cygnet Churchill**
Barkham Terrace, Lambeth Road,
London SE1 7PW
T: **020 7928 2334**
- 8 Cygnet Hospital Colchester**
Boxted Road, Mile End,
Essex, East CO4 5HF
T: **01206 848000**
- 9 Cygnet Hospital Godden Green**
Godden Green, Sevenoaks,
Kent, South East TN15 0JR
T: **01732 763491**
- 10 Cygnet Hospital Harrogate**
23 Ripon Road, Harrogate, North
Yorkshire, Yorkshire & Humber HG1 2JL
T: **01423 500599**
- 11 Cygnet Hospital Harrow**
London Road, Harrow on the Hill,
London HA1 3JL
T: **020 8966 7000**
- 12 Cygnet Hospital Hexham**
Anick Road, Hexham,
Northumberland, North East NE46 4JR
T: **01434 408660**
- 13 Cygnet Kenney House**
Wester Hill Road, Oldham,
North West OL8 2QH
T: **0161 7624730**
- 14 Cygnet Hospital Kewstoke**
Beach Road, Kewstoke,
Weston-super-Mare, South West BS22 9UZ
T: **01934 428989**


- 15 Cygnet Hospital Kidgrove**
Boathorse Road, Kidsgrove,
Stoke-on-Trent, Staffordshire, ST7 4JA
T: **01782 378672**
- 16 Cygnet Hospital Maidstone**
Gidds Pond Way, off Newnham
Court Way, Weaving, Maidstone,
South East ME14 5FY
T: **01622 580 330**
- 17 Cygnet Hospital Oldbury**
Salop Drive, Oldbury,
West Midlands B68 9AG
T: **0121 420 0211**
- 18 Cygnet Hospital Sherwood**
Rufford Colliery Lane, Mansfield,
Nottinghamshire, East Midlands NG21 0HR
T: **01623 701 386**
- 19 Cygnet Hospital Stevenage**
Graveley Road, Stevenage,
Hertfordshire, East SG1 4YS
T: **01438 342 942**
- 20 Cygnet Hospital Taunton**
Orchard Portman, Taunton, Somerset,
South West TA3 7BQ
T: **01823 336457**
- 21 Cygnet Hospital Wolverhampton**
140 Wolverhampton Road, Wolverhampton,
West Midlands, WV11 1UH
T: **01902 886 571**
- 22 Cygnet Hospital Woking**
Redding Way, Knaphill, Woking,
Surrey, South East GU21 2QS
T: **01483 795 100**
- 23 Cygnet Hospital Wyke**
Blankney Grange, Huddersfield Road,
Wyke Bradford, West Yorkshire, Yorkshire
and Humber BD12 8LR
T: **01274 605 500**
- 24 Cygnet Joyce Parker Hospital**
2 Lansdowne Street, Coventry, CV2 4BF
(for Sat Nav use CV2 4FN)
T: **02475 100 150**
- 25 Cygnet Lodge Woking**
Barton Close (off Redding Way), Knaphill,
Woking, Surrey, South East GU21 2FD
T: **01483 289 999**
- 26 Cygnet Nield House**
Bradfield Road, Crewe, Cheshire,
North West CW1 4QW
T: **01270 696510**
- 27 Cygnet Victoria House**
Barton Street, Darlington,
County Durham, North East DL1 2LN
T: **01325 385 240**



Click the buttons to find out more about our PICU / Acute Services

- Introduction
- Our Model of Care
- Our myPath Care Model
- PICU
- Acute
- Our Feedback
- Map
- How to Make a Referral

How to Make a Referral

 Click the buttons to find out more about our PICU / Acute Services

[Introduction](#)
[Our Model of Care](#)
[Our myPath Care Model](#)
[PICU](#)
[Acute](#)
[Our Feedback](#)
[Map](#)
[How to Make a Referral](#)



We are able to take referrals 7 days a week.

To make a referral please contact the Cygnets Bed Hub on:
0808 164 4450 / chcl.referrals@nhs.net.

Alternatively, you can contact your **regional Business Relationship Manager.**

Our referral process:

- 1 Referral made to Cygnets Bed Hub via **0808 164 4450 / chcl.referrals@nhs.net**
- 2 Feedback provided on whether our services can meet the service user's needs within 1 hour of receipt of full clinical information
- 3 Admission agreed and arranged with referring team following confirmation of funding





Improving lives together



Cygnet

4 Millbank, 3rd Floor,
Westminster, London
SW1P 3JA

0207 123 5706

www.cygnetgroup.com

Follow us on social media:

CYG-759 | Date of Preparation: 04/06/25



Integrity

Trust

Empower

Respect

Care