

Improving lives together



Acute Service for Men

White House,
Cygnets Bury Dunes, North West

Accepting
referrals



White House at Cygnets Bury Dunes is our 18 bed male acute mental health service. The service provides a safe and stabilising environment for men who are experiencing an acute episode of mental illness and require an emergency admission.

The ethos of our service is about assessing and treating people users in the least restrictive environment and planning for discharge in a robust and timely fashion. With a focus on stabilisation, we support individuals to manage their mental health, reinforce daily living skills and prepare for independent life back in the community.

Our team works closely and collaboratively with service users, their families and the referrer to provide a seamless pathway from referral to discharge. Our approach is recovery focused and supported by a comprehensive multi-disciplinary team, contributing to shorter lengths of stay. We use specialist outcome measures to track individuals progress throughout their time with us.



Male



18+ years



18 beds

Our service user profile:

- > Men, aged 18+ years
- > May be informal or detained under the Mental Health Act
- > Experiencing an acute episode of mental illness requiring a crisis admission
- > Diagnoses may include:
 - Acute mental illness
 - Acute depressive illness
 - Psychosis
 - Schizophrenia
 - Bi-polar disorder
 - Personality disorder
 - Dual diagnosis
- > May present with co-morbid presentations:
 - Self-harm
 - Substance misuse issues
 - Complex needs

"The staff on this ward are world class and nothing like anywhere I've been before. They are so friendly, welcoming, warm and helpful." - **Former service user**



1

Referral made to
Cygnets bed hub via
0808 164 4450 /
chcl.referrals@nhs.net

2

Feedback provided on
whether our services can
meet the service user's
needs within 1 hour of receipt
of full clinical information

3

Admission agreed and
arranged with referring
team following
confirmation of funding

For All PICU and
Acute Referrals
(Adults and CAMHS)

0808 164 4450
chcl.referrals@nhs.net

Where are we?

Cygnets Bury Dunes
off Buller St, Bolton Rd, Bury,
North West BL8 2BS

Phone number
0161 762 7200



CYG-1024 | Date of Preparation: 10/02/25

Please visit cygnetsgroup.com for more info | Follow us on social media:



Integrity

Trust

Empower

Respect

Care