

*Improving lives together*



## Specialist residential service with nursing for adults with learning disabilities and complex needs

**Toller Road, Leicester**

Good

Placements available  
Now taking referrals

Toller Road is a specialist residential service, supporting adults with learning disabilities and complex needs, including those with mental health or physical health needs. We can also provide specialist nursing care, with support tailored to individual needs.

We encourage and enable the people we support to lead a full and happy life. We work with them to ensure they have more choice and control in their lives. We find out their strengths, abilities and preferences so that the care provided can be as person-centred and meaningful to each individual as possible.



Mixed Gender



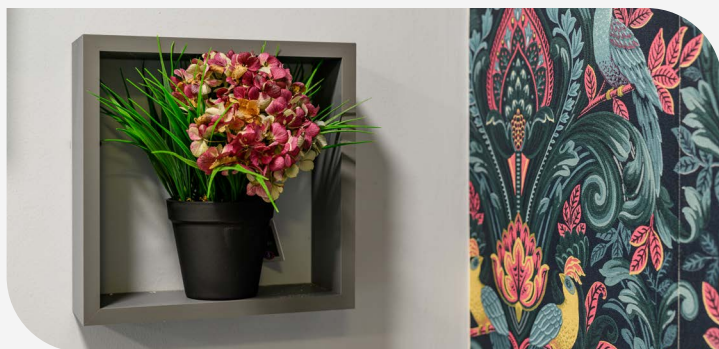
18+ years



8 Placements

### Our resident profile:

- > Male and female, aged 18+ years
- > Primary diagnosis of learning disability
- > May have autism
- > May have complex mental and physical health needs
- > May have behaviours that challenge



## Our service at a glance:

Toller Road is in a quiet residential area in Leicester close to the city centre. The service is very close to local amenities with really good bus and rail links nearby.

Each person that comes to Toller Road is unique in their own way, we ensure that we have a robust transition plan in place so that we can focus on the needs of that person. The team ensures that the support provided is person-centred to each resident. Everything we do is catered around their needs, whether that be going out on an excursion, visiting their families, attending college or perhaps even making their own cup of tea.

Toller Road is a semi-detached house with a private garden. Everyone at Toller Road has their own en-suite bedroom and they are encouraged and supported to personalise their rooms. There is a quiet lounge and also an activity lounge for the residents to share. The service also has a life skills kitchen where individuals can plan menus and prepare their own drinks, snacks and meals and do their own laundry too should they wish.



### Local links with charity groups

empowering individuals to volunteer



Rated 'Good' with the CQC



### Activity co-ordinator

supports individuals to create their own activity timetable schedules



### Easy read and other accessible information

is available to all residents



### Regular parties and family visits

to celebrate special occasions and birthdays



100%



of individuals say that staff help them to do things that are important to them and are happy with the activities that they do

### A homely environment with 24 hour nursing support



### Supporting residents

on person-centred holidays and trips



### Regular physical activities, including mindfulness and yoga



### Supporting individuals

to enhance their skills and their social circles



### Our facilities:

- > Quiet lounge
- > Activity lounge
- > Sensory facilities
- > En-suite bedrooms
- > Assisted bathroom
- > Spacious garden with seating area
- > Activities of Daily Living (ADL) skills kitchen
- > Accessible ground floor bedrooms
- > En suite wet rooms



### Our community links:

- > Cinema
- > Crazy golf
- > Local parks (Victoria Park and Bradgate Park)
- > Colleges
- > Shops, cafes and restaurants
- > Sports clubs
- > Community gym
- > Physical therapy visits
- > Learning disabilities disco

### Our team:

- > Registered manager
- > Psychologist
- > Responsible clinician
- > Speech and language therapist
- > Occupational therapist
- > Independent advocate
- > Nurses (RNLD, RMN & RGN)
- > Activity coordinator
- > Support workers
- > House keeper
- > Maintenance operative
- > Chef



For more information or to make a referral, please contact your regional Business Relationship Manager or email: [sc.referrals@cygnethealth.co.uk](mailto:sc.referrals@cygnethealth.co.uk)

- 1 Referral made to Cygnet Social Care and a desktop assessment is undertaken to review suitability for placement
- 2 If a suitable placement is identified, an assessment is arranged and undertaken by our specialist team
- 3 Feedback is provided on whether our service can meet the individual's needs
- 4 Detailed placement proposal is formulated to include care plans and funding information
- 5 Once placement is confirmed, transition plans are developed with all relevant stakeholders and admission date is agreed

### Where are we?

**Toller Road**  
13 Toller Road, Stoneygate, Leicestershire LE2 3HP

**Phone**  
0116 270 3118



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