

Improving lives together

Acute Service for Women

Tiffany Ward,
Cygnnet Hospital Stevenage,
Hertfordshire



NEW
Now Open

Tiffany Ward is Cygnnet Hospital Stevenage's 14 bed female emergency acute inpatient service. The service provides a safe and stabilising environment for individuals who are experiencing an acute episode of mental illness and require an emergency admission.

The ethos of our service is about assessing and treating people in the least restrictive environment and planning for discharge in a robust and timely fashion. With a focus on stabilisation, we support those in our care to manage their mental health, reinforce daily living skills and prepare for independent life back in the community.

Our team work closely and collaboratively with service users, their families and the referrer to provide a seamless pathway from referral to discharge. Our approach is recovery focused and supported by a comprehensive multi-disciplinary team, contributing to shorter lengths of stay.



Female



18+ years



14 beds

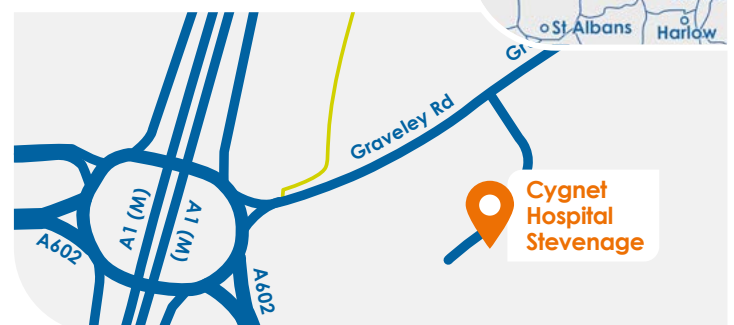
Our service user profile:

- > Women aged 18+ years
- > May be informal or detained under the Mental Health Act
- > Experiencing an acute episode of mental illness requiring a crisis admission
- > Diagnoses may include:
 - Acute mental illness
 - Acute depressive illness
 - Psychosis
 - Schizophrenia
 - Bi-polar disorder
 - Personality disorder
 - Dual diagnosis
- > May present with co-morbid presentations:
 - Self-harm
 - Substance misuse issues
 - Complex needs

Where are we?

Cygnnet Hospital Stevenage
Graveley Road, Stevenage,
Hertfordshire SG1 4YS

Phone number
01438 342 942



CYG-901 | Date of Preparation: 28/06/24



We are able to take referrals 24 hours a day, 7 days a week. To make a referral, please call **0808 164 4450** or email **chcl.referrals@nhs.net**. We will respond within 1 hour of receipt of full clinical information.

1

Referral made to Cygnnet referrals team via
0808 164 4450 /
chcl.referrals@nhs.net

2

Feedback provided on whether our services can meet the service user's needs within 1 hour of receipt of full clinical information

3

Admission agreed and arranged with referring team following confirmation of funding

Please visit cygnnetgroup.com for more info | Follow us on social media:



Integrity

Trust

Empower

Respect

Care