



Press Release

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For Immediate Release

Cygnet Nursing Homes recognised at Care Home Awards 2024

Two Cygnet nursing homes have been recognised at the annual care home awards, based on glowing reviews from family members and residents who scored them ten out of ten on a rating site.

Tabley House in Knutsford, Cheshire, and Tupwood Gate in Caterham, Surrey, support individuals looking for residential, nursing and dementia care and offer postoperative intermediate care, dementia specialist care and respite care, as well as palliative and end-of-life support. They are both part of the Cygnet Social Care division.

The annual Care Home Awards 2024 recognises the Top 20 Care Home Groups in the UK based on reviews from service users and their family and friends on carehome.co.uk. Comments received about the nursing homes noted the high quality, compassionate care delivered.

Cygnet gained recognition in the Small Care Home Groups category, which is for companies with between two and nine older person's care homes within their portfolio.

There have been 48 reviews left on the Carehome UK website for Tabley House and Tupwood Gate – with an average score of 10 out of 10.

Reviews left on the website in the last 12 months about the two homes include:

- "My father was only there a short while but in that time he was extremely well cared for. All the staff were genuinely very caring, I cannot find any fault with Tupwood Gate Nursing Home."
- "Tabley House is a happy, welcoming, friendly, homely environment with very high standards of cleanliness. This is 'The Best of Care and we are very grateful to everyone for their hard work and dedication.'"
- "My mother lived at Tupwood Gate Nursing Home for the last year of her life. She was so happy there and loved all the wonderful staff. Visitors were always very welcome. I wouldn't hesitate to recommend Tupwood Gate."

Zwelani Ndlovu, Service Manager at Tupwood Gate said: "We are delighted to be recognised with this award, based on the all-important reviews from the loved ones of our residents."

"We strive each day to provide the best possible care and support, and this award is a testament to the hard work, compassion and dedication consistently shown by the Tupwood Gate team."

The team at Tabley House also celebrated their award, alongside a second award given for being amongst the top 20 nursing homes in the North West of England.

Karen Lynskey, Registered Manager said: "We are extremely pleased to have been recognised with this award. The entire Tabley team are focused on delivering the best care for our residents, and it means a great deal that they, and their family members, have given such glowing reviews."