

**Press Release** 

Immediate Release

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## Tabley House Nursing Home Gains Top 20 Recognition

Tabley House Nursing Home in Knutsford has been recognised by the annual Care Home Awards as one of the Top 20 care homes in the North West of England.

The awards are based on reviews left by family, friends and residents and places the nursing home, part of the Cygnet Social Care division, as one of the top 20 facilities out of 1,798 care homes in the North West. Feedback from residents and their loves ones emphasise the kind and compassionate care provided by the staff.

The annual Care Home awards, given by the care search and review site carehome.co.uk, recognise the Top 20 care homes in each region. Comments received about Tabley House consistently note the high quality care provided by the friendly team.

Tabley House Manager Karen Lynskey said: "We are extremely pleased to have been recognised with this award. The entire Tabley team are focussed on delivering the best care for our residents, and it means a great deal that they, and their family members, have given such glowing reviews.

"The ethos here at Tabley, and all Cygnet Social Care services, is to be a home away from home for our residents, with staff aiming to maintain and improve quality of life. We ensure that family and friends are involved with their loved ones care as much as possible, and it is great to hear through the reviews that we are achieving this.

"Having our hard work and dedication recognised in these awards makes myself, and the team, exceptionally proud."

The service currently has 23 reviews from family and residents with an average score of 10/10. Reviews left in the last 12 months include:

- "Tabley House is a happy, welcoming, friendly, homely environment. It's caring, sensitive, reassuring staff are the heart of this residence, with their positive attitudes to provide the best possible care."
- "The home has provided a wonderful level of professional care that has given Dad the feeling of safety and security, along with giving him encouragement to make choices and live his life at his own pace. This is "The Best of Care" and we are very grateful to everyone for their hard work and dedication."

- "All of the staff at Tabley House Nursing Home personify caring! There is a wonderful homely atmosphere at whatever time you visit. Mixed with laughter, kindness, and encouragement. Communication is excellent between all of the staff, the resident, and resident's family. Everyone is treated as an individual, with care, support, and dignity."
- "The staff are very caring and have a great rapport with everyone. There is an overwhelming feeling of friendship and camaraderie between the staff and residents. I really cannot praise and thank the staff enough for caring for both of my parents."
- "The staff welcomed mum with open arms. We were so comfortable with Tabley home. Everything with the home was so nice. Mum loved to dance, all the staff danced with her. I cannot thank Tabley more than enough. All the staff were there until mums end of care."

Alongside this accolade, Cygnet Nursing Homes, which comprises of Tabley House and Tupwood Gate Nursing Homes, has been awarded a Top 20 Care Home Group award for the third year running, for their combined reviews and feedback from family members.

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## Notes to Editors:

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