



Press Release

Immediate Release

8 February 2024

Cygnet Social Care Nursing Home Receives Top Scores

A Surrey-based nursing home has been rated as 10/10 on the care search and review website, carehome.co.uk, with family members describing the "personal, dignified and loving" care provided by staff.

The recognition places Tupwood Gate, part of the Cygnet Social Care division, as the top rated Nursing Home in the Tandridge area, through of a number of glowing reviews from residents, family and friends.

Tupwood Gate, on Tupwood Lane, Caterham, provides both long and short term nursing care for adults, including post-operative or convalescent care, and end of life care.

Reviews from family and friends noted the 'family feel' at the home and excellent communication from the staff.

The review scores are based on reviews submitted in the last two years to show a true reflection of the recent experiences of family and friends.

Comments left on the review website include:

"All the staff were genuinely very caring, I cannot find any fault with Tupwood Gate Nursing Home.

"I have recommended Tupwood Gate to many other people. We couldn't wish for a more kind team to be looking after our mother."

"I can't praise highly enough the nurses, carers, activities and support staff. The rooms were always spotlessly clean."

Zwelani Ndlovu, Registered Manager at Tupwood Gate, said she was delighted with the feedback.

She added: "We at Tupwood are thrilled with the reviews from the families. Ultimately, we aim to get everything right for the people we look after and their loved ones.

“We try collaboratively to achieve excellent, holistic care from admission, which is embedded in the way we work and are extremely proud that this has been recognised.

“We understand that each individual is unique in their own right and care needs, and we try to achieve the very best in meeting the needs of all the residents at Tupwood Gate in the latter days of their lives.”

The team and residents at the nursing home held a party to celebrate the achievement.