

*Improving lives together*

# Specialist residential service for adults with learning disabilities and complex needs

**Lowry House, Greater Manchester**

Now taking referrals



Lowry House is a 12 bed specialist residential service, supporting adults with learning disabilities, complex needs and behaviours that may challenge, including those with mental health needs.

We provide specialist care and support that is tailored to individual needs, promoting independence and community integration. We encourage and enable the residents to lead a full and happy life and work with them to find out their strengths, abilities and preferences so that their care can be as person-centred as possible.



Mixed Gender



17+ years



12 placements in single or dual occupancy apartments



## Our resident profile:

- > Adults from the age of 17 years
- > Individuals with a primary diagnosis of learning disability accompanied with behaviours that challenge including mental illness or a forensic background
- > Individuals with a secondary diagnosis of personality disorder or autism
- > May have communication challenges
- > May have associated complex needs

## Our service at a glance

There are single occupancy and dual occupancy apartments at Lowry House, allowing individuals to live in their own space or with another person. Each apartment has its own lounge, dining room, kitchen and bathroom facilities. The service also has some shared communal space for residents, including a well-equipped gym, games room, activity room and computer suite. Externally there is a nice garden that all residents have access to. The garden has plenty of space for outdoor activities and a vegetable garden where the residents learn how to grow their own produce.

Located in a great location in Hyde, Greater Manchester, the service is close to many community facilities. Major public transport links are on the doorstep and Manchester City Centre is a popular destination as it is just a short bus journey away.

Individuals may come to Lowry House for many reasons. They may be moving through their care pathway from a hospital setting or may require extra support during a difficult period in their life, or they could be on a pathway to a place of their own.

## Our facilities:

- > Lounges
- > Dining rooms
- > Kitchens
- > En-suite bedrooms
- > Well-equipped gym
- > Games room
- > Activity room
- > Computer suite
- > Garden



Rated **'Outstanding'** in responsive and **'Good'** overall by the CQC

In-house multi-disciplinary team (MDT) including **psychology, speech and language therapy and occupational therapy**



**Easy read** and other accessible information available to all residents



Supporting individuals to enhance their skills and their **social circles**



Close links with a number of groups that cater for individuals with learning disabilities, including **cycling, football and social groups**



**Regular themed nights and parties** to celebrate special occasions and birthdays



**Focused on reducing restrictive practice**



Achieved the **Dignity in Care Award**



*Dignity in the heart, mind & actions*  
[www.dignityincares.org.uk](http://www.dignityincares.org.uk)

### Our community links:

- Hyde Leisure Pool
- Country Parks
- Bowling
- Cinema
- Local pubs, cafés & restaurants
- Wheels for all cycling group
- Ambitions Social Group



"All the staff support me well and listen to all of my concerns and how I wish to be supported." **Resident**



For more information or to make a referral please call **0808 164 4450** or email [chcl.referrals@nhs.net](mailto:chcl.referrals@nhs.net)

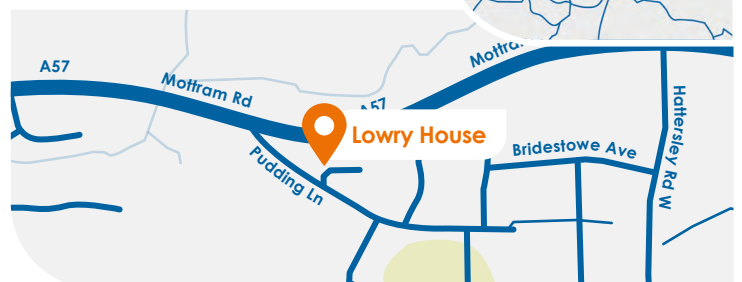
### Our referral process:

- 1 Referral made to Cygnet referrals team via **0808 164 4450/chcl.referrals@nhs.net**
- 2 Assessment arranged and undertaken via our management team
- 3 Feedback provided on whether our service can meet the individual's needs
- 4 Assessment pack formulated including care plans and funding information
- 5 Admission agreed and plans for transition arranged with referring team following confirmation of acceptance of placement

### Where are we?

**Lowry House**  
Pudding Lane, via Viner Way,  
Godley, Hyde, Manchester,  
North West SK14 3BS

**Phone number**  
0161 6961690



CYG-912 | Date of Preparation: 16/02/24

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