



SAFEGUARDING NAVIGATORS

How St. Andrew's Hospital has developed the Role of Safeguarding Navigator.



Why Safeguarding Navigators were introduced to St. Andrew's Hospital.

Who has been undertaking the Role.

What Support they have been provided in order to undertake the role.

What the role has meant for staff and patients.

Brief description of what the training entails.

Agenda



Why Safeguarding Navigators were introduced to St. Andrew's Hospital.

To support colleagues during their usual working day, both on their base ward and within the wider divisions to understand and complete the tasks and processes related to safeguarding when an incident occurs.

To share good practice updates and support colleagues to deliver positive safe interventions with patients on the ward proactively preventing safeguarding incidents occurring.

To embed Making Safeguarding Personal.

Since December 2021.

Average 2 sessions per month.



Who has been undertaking the Role?



How the Roles Work

- These roles are ward based and the tasks and responsibilities will be part of the everyday role on the ward staff work on.
- This role is open to all ward staff (they do not need to be registered).
- HCAs, RNs and other disciplines on the ward in developing their skills and roles within the ward team.

Who Have we trained?

- Healthcare Assistants
- Ward Managers
- Deputy Ward Managers
- Occupational Therapy Staff
- Both day and night staff
- Other non clinical staff.

Brief description of what the training entails.

What is included in the training.



What the role of a safeguarding navigator involves.

To get a good understanding of what safeguarding is.



To understand the processes and learn to complete tasks related to safeguarding and how to escalate the incident, including completing relevant paper work.



Datix (practical)

External Notification (practical)

Police Report (practical)

CQC notification (practical)

Legislation

Documenting Protection Plans (case studies)



To be able to identify what a safeguarding incident is.

To gain the skills required to support colleagues to deliver positive interventions for patients.

To be able to be proactive in preventing safeguarding incidents from occurring.

What Support they have been provided in order to undertake the role.

- 1:1 Mentoring and supervision.
- Face to face.
- Via teams.
- Offering group.
- Support to complete safeguarding referrals.
- Support to develop protection plans.
- Support with Datix completion.
- Support with CQC notifications.



What the role has meant for staff and patients



**Quicker referrals sent to WNC.
Better standard of referrals sent out.**

**Better patient involvement in safeguarding
process (Making Safeguarding Personal).**

Staff are more aware of safeguarding process.

**Improved documentation on Datix and rio
progress notes.**

**They know how to escalate concerns.
They know who to escalate concerns to,
especially out of hours and weekends.**

**Increased awareness and use of Advocacy
Service.**

Statistics



**St. Andrew's
Birmingham
4 Navigators**



**St. Andrew's Essex
7 Navigators**



**St. Andrew's
Northampton
71**



**82 Navigators in total
across the Charity.
Across all Divisions.**





Feedback from Navigators.

What our Navigators Have Said...

`I have more confidence to deal with a safeguarding issue on my ward`.

`I feel more empowered and have more knowledge of safeguarding`.

`I am more willing and able to discuss and support patients with safeguarding issues`.

`I now know what happens after I complete a Datix`.



Looking Forward

What's in store for the future?

- ❖ **More dates for training for our sites in Birmingham, Essex and Limetrees (Broom and Winslow).**
- ❖ **We will continue to provide supervision and mentoring for our Navigators.**
- ❖ **Continue to promote the role.**
- ❖ **To have more staff trained on both day and night shifts.**

