

Press Release Immediate Release 19 September 2023

Tabley House Nursing Home Rated Top Care Home in Cheshire

Tabley House Nursing Home has been rated the top care home in Cheshire on the care search and review website, carehome.co.uk.

The website lists 243 care homes in the Cheshire area and based on comments left by family members of Tabley House residents, the home has come out on top.

Comments left on the review site include "There is an overwhelming feeling of friendship and camaraderie between the staff and residents," and "Tabley House is a truly remarkable place. You walk in and are instantly met by the warmth and compassion of all."

One family member said staff "personify caring" and that "there is a wonderful homely atmosphere at whatever time you visit, mixed with laughter, kindness, and encouragement."

Tabley House, in Knutsford, is run by Cygnet Social Care and provides both long and short term nursing care for adults, including post-operative or convalescent care, and end of life care.

With a review score of 10/10, Tabley House has been praised by carers, family and friends of residents for providing the "best possible care". Reviewers also note the warm and welcoming atmosphere provided at the home by the team.

The review scores are based on reviews submitted in the last two years to show a true reflection of the recent experiences of family and friends.

Karen Lynskey, Registered Manager at Tabley House, said: "It is outstanding that the quality of the service we offer has been recognised.

"Each day, myself and all of my staff strive to make Tabley House the very best nursing home it can be for our residents and their loved ones. We want to create a home away from home and ensure there's warmth all around – from the friendly welcome as residents arrive, to the nursing and care staff looking after every need, to the unique and elegant furnishings. "Our qualified nursing and care staff aim to maintain and improve quality of life, involving family and friends and making sure personal choices are understood and respected. Tabley House firmly believe that everyone deserves dignity and respect as they approach the end of their life, providing compassionate and sensitive care. Seeing our hard work and commitment to quality be recognised makes me feel incredibly proud of the professional care we are delivering here at Tabley."

To celebrate the achievement, the nursing home held a garden party, where residents were joined by staff, family and friends to enjoy lunch and entertainment together. There were also presentations for two staff members in recognition of their long service at Tabley.

Joanne Mainwaring, Activity Co-ordinator, and Jayne Roberts, Health Care Assistant, have worked at the home for 30 years. James O'Neil, Cygnet Social Care Operations Director, presented both with a gift to thank them for their hard work over the years.

Karen added: "Both staff are very hard working with exceptional standards of care. They promote person centred care within their roles and enhance team work in promoting the best outcomes for the residents."

As part of the celebrations, the guests enjoyed music, dancing provided by some of the Tabley team plus family and friends, and a BBQ for lunch provided by the Catering team. They also took part in the tombola and raffle, with prizes kindly donated by families, friends, and local businesses in the area.

Ends

Notes to Editors:

For more information, please contact Gemma Attew, External Communications Manager, on <u>gemmaattew@cygnethealth.co.uk</u> or 07718 244811.

About Cygnet Health Care

Cygnet Health Care has been providing a national network of high-quality, specialised mental health services for the NHS and local authorities for the past 30 years.

Cygnet Health Care's pioneering services support people with complex and acute mental health needs across the UK.

As one of the best quality providers in mental health services in the country, Cygnet Health Care's focus is always on the best outcomes for those who use or commission its services. 85% of Cygnet's facilities are rated as good or outstanding, which is above the national average. <u>www.cygnethealth.co.uk</u>