Improving lives together

Tier 4 Personality Disorder Service for Women

New Dawn Ward. Cygnet Hospital Beckton, London

New Dawn Ward at Cygnet Hospital Beckton is an 18 bed specialist Tier 4 Personality Disorder service. Women can be admitted to New Dawn if they have a diagnosis of personality disorder, exhibit self-harming behaviour and are able to accept the need for help. Service users can be informal or detained under the Mental Health Act.

The service is structured so that there are two distinct areas in the ward aligned with the care pathway; pre-engagement and engagement. Following admission, a 12 week assessment period is undertaken to establish needs and determine the appropriate treatment pathway. Upon completion of the 12 weeks' assessment, a clear pathway will be formulated with the service user and discussed in their first CPA (Care Programme Approach) meeting.

New Dawn Ward structure is underpinned by the principles of the Enabling Environment which offers structured opportunities to give service users the meaningful interventions to address and deal with their problems in a safe environment. All treatment and interventions are geared towards preparing an individual for a positive discharge. The discharge planning process ensures that the service user is able to access ongoing support and advice from the local Community Mental Health Team as required.









Our service user profile:

- Women, aged 18+ years
- Detained under the Mental Health Act, or may be informal
- Primary diagnoses of personality disorder, schizophrenia, schizoaffective disorder, bipolar affective disorder and depression
- May present with co-morbid presentations including:
 - Self-harm
 - Self-neglect
 - History of substance use
 - Complex needs
 - Treatment resistance
- May have a history of trauma and/or abuse

Therapy programme

Dialectical Behaviour Therapy (DBT) is the main programme of therapy used on New Dawn Ward. The care pathway in line with our personality disorder model of care, is structured in phases which include a comprehensive clinical, psychometric assessment and formulation within 4-6 weeks of admission. In order to measure psychological outcomes, a symptom checklist - Revised (SCL-r) is completed for all service users on admission and then every three months to monitor changes in symptoms and associated distress.

DBT Informed pathway

Features two cycles of skills training, weekly 1:1 therapy, ad hoc skills coaching and 1:1 crisis management therapy. Service users who are motivated and show commitment to DBT will undertake the full programme.

Adapted DBT pathway

We recognise that standard DBT is not suitable for everyone, so we also provide an adapted programme, based within the DBT framework but tailored to the needs of individuals particularly where the service user may have an area of cognitive difficulty that impacts their ability to engage and process.

There are various options available on how this is delivered for people experiencing attention, concentration or motivational difficulties including conversational, experiential learning and visual aid approaches. This is then supported with further individualised practice on a 1:1 basis.

Our DBT programme has its own set of specific outcome measures, completed on admission to the programme, at 6 months and at 12 months:

- State Trait Anger Expression Inventory 2 (STAXI)
- > Five Factor Mindfulness Scale
- > Rotter's Locus of Control Scale
- > Rosenberg Self Esteem Scale
- Difficulites in Emotion Regulation Scale (DERS)

Alternative therapeutic interventions

We also provide alternative NICE Guideline recommended therapies, including Cognitive Behavioural Therapy (CBT).











Specialist groups including body image and health relationships (run for a set number of weeks)



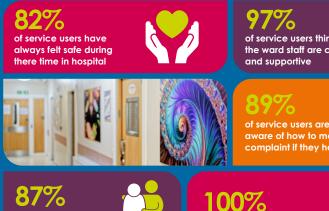
including self-nurturing, cooking, creative and walking groups



New Dawn Ward has a mindfulness practice group that runs weekly to help embed mindfulness in to the daily lives of service users

Service user survey results

Each service user at Cyanet Hospital Beckton is given the opportunity to complete an individual satisfaction survey.



of service users think the ward staff are caring



of service users are aware of how to make a complaint if they have one



of service users have confidence and trust

in the nursing staff



of service users are aware of the Advocacy Service



This is just a few words to try to explain how grateful we both are. When she first arrived she thought it was a waste of time being there as she said nobody would be able to help her.

Well thanks to all your expertise, you have helped her to become the old person from years ago. She is so confident and outgoing now it is great for us to see.

Family member



For more information or to make a referral please call 0808 164 4450 or email chcl.referrals@nhs.net

Our referral process:

- Referral made to Cygnet referrals team via 0808 164 4450/chcl.referrals@nhs.net
- Assessment arranged and undertaken via our management team
- Feedback provided on whether our service can meet the individual's needs
- Assessment pack formulated including care plans and funding information
- Admission agreed and plans for transition arranged with referring team following confirmation of acceptance of placement

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