



## Press Release

### For Immediate Release

#### **Cygnet Health Care Worker Wins Award For Being a Shining Example**

A Middlesbrough worker has been hailed as a shining example of caring and kindness – after winning a prestigious Cavell Star Award for her dedication to helping colleagues and service users.

Paige Turner, 24, works as an administrator at Cygnet Newham House, a Neuropsychiatric care and treatment facility for women run by Cygnet Health Care on Hemlington Village Road in Middlesbrough. She was previously a Support Worker at the same service.

She was recently awarded the prestigious Cavell Star Award after being nominated by her manager who said “every service needs a Paige.”

The Cavell Star Awards are given to nurses, midwives, nursing associates and healthcare assistants nationally, who show exceptional care to patients, patient families or colleagues.

She described being “overwhelmed and delighted” to have been nominated for the award.

Paige added: “*I couldn’t believe I was chosen for this award as there are so many staff at Cygnet Newham House who go above and beyond for our residents on a day to day basis, everyone here is amazing.*”

“*The best thing about my job is coming to work and feeling like I have made a positive difference by supporting and caring for our ladies and their loved ones.*”

“*Here at Cygnet Newham the staff work as a team and everyone supports one another which makes it a happy and joyful environment to work in and to be a part of.*”

“*I would like to thank my work colleagues, residents and our residents’ families for nominating me for such a special award, I am honoured and it is a memory I will treasure.*”

Paige was nominated for the award by her Cygnet Health Care Hospital Manager Joanna Yarker, who said: “*I nominated her due to the amount of positive feedback I receive about her nearly every day.*”

“*We recently discharged a service user and her family told me about all the support they have received from Paige when they visit and they were so complementary about her. We have had professionals visit and they always say that ‘every service needs a Paige’!*”

*"She always has the patients at the heart of what she does and is a great advocate for our families and carers."*

The award scheme was launched in 2018 and Paige received a medal, presentation case and pin badge in the 2023 awards.

Ends

**Notes to Editors:**

For more information, please contact Gemma Attew, External Communications Manager, on [gemmaattew@cygnethealth.co.uk](mailto:gemmaattew@cygnethealth.co.uk) or 07718 244811.

**About Cygnet Health Care**

Cygnet Health Care has been providing a national network of high-quality, specialised mental health services for the NHS and local authorities for the past 30 years.

Cygnet Health Care's pioneering services support people with complex and acute mental health needs across the UK.

As one of the best quality providers in mental health services in the country, Cygnet Health Care's focus is always on the best outcomes for those who use or commission its services. 85% of Cygnet's facilities are rated as good or outstanding, which is above the national average.

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