



Press Release

For Immediate Release

Cygnet Health Care shortlisted for two HealthInvestor Awards

Leading Health and Social Care company Cygnet Health Care has been shortlisted as finalists for two HealthInvestor Awards in recognition of the level of care provided across its neuropsychiatric services and its use of IT to achieve sustainability targets.

The company, which offers more than 150 nationwide services for individuals with mental health needs, learning disabilities and autism, has been nominated in the Complex Care Provider of the Year and the IT Innovator of the Year categories.

For nearly 20 years the HealthInvestor Awards have been celebrating excellence and the very best in health and social care. The awards ceremony will take place in London on 7 June 2023.

The Complex Care Provider of the Year nomination is in recognition of the positive impact of the company's Neuropsychiatric services. Cygnet Health Care provides specialised Neuropsychiatric services across six hospitals that provide a clear and distinctive treatment pathway for those affected by an Acquired Brain Injury (ABI) or Traumatic Brain Injury (TBI).

Achievements include:

- All Neuropsychiatric services that have been inspected by the CQC are rated 'Good'.
- 50% of Neuropsychiatric services are Headway Approved Provider Accredited with the remaining 50% awaiting inaugural inspections in the coming year.
- 91% of the individuals discharged from its Neuropsychiatric inpatient services in 2022 were able to move closer to home or step down along their pathway into the community.
- In Cygnet' 2022 Service User Satisfaction Survey, 95% individuals in its Neuropsychiatric services felt that ward staff were caring and supportive.

The IT Innovator of the Year nomination is in recognition of the use of technology to drive a greener, cleaner, safer fleet. Cygnet runs a fleet of 263 vehicles, a mix of people carriers and minibuses. The vehicles are provided to allow service users and residents to visit loved ones, and attend therapeutic activities and events in the community.

The company is fully committed to reducing its carbon footprint, energy consumption, fuel impacts and waste. One of the IT solutions to help it attain this goal is Lightfoot. The Lightfoot solution is a vehicle tracking and driver training device that prompts the driver to drive carefully and smoothly within speed limits, avoid idling with the engine running and, if the vehicle is not being driven as expected, it alerts the driver with a flashing & audible warning system.

Cygnnet Health Care has now introduced Lightfoot in all company-owned fleet vehicles, which have had a proven outcome of lowering emissions, reducing accidents, saving fuel and ensuring the safe, comfortable transfer of service users.

Since Lightfoot has been installed the system has reduced Cygnnet's CO2 emissions by 122 tonnes, of which more than half was achieved in 2022. It has also saved expenditure via improved fuel economy.

Dr Tony Romero, CEO of Cygnnet Health Care, said: *"We are delighted to be finalists in two categories of these prestigious awards."*

"Every day we strive to improve the experience of our residents and service users, and it is very rewarding to see just some of that work recognised in this way."

"Thank you to all of our teams for their hard work in making the above nominations possible. We wish you all the best at the final in June."

Notes to Editors

For interviews, please contact Gemma Attew, External Communications Manager, at gemmaattew@cygnethealth.co.uk

About Cygnnet Health Care

Cygnnet Health Care has been providing a national network of high-quality, specialised mental health services for the NHS and local authorities for the past 30 years.

Cygnnet Health Care's pioneering services support people with complex and acute mental health needs across the UK.

As one of the best quality providers in mental health services in the country, Cygnnet Health Care's focus is always on the best outcomes for those who use or commission its services. 85% of Cygnnet's facilities are rated as good or outstanding, which is above the national average. www.cygnethealth.co.uk