



Press Release

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For Immediate Release

Cygnet Health Care is celebrating after its Cheshire-based nursing home was recognised at the annual Care Home Awards 2022 for receiving first class feedback from residents and their loved ones.

Comments received about Tabley House, in Knutsford, Cheshire, included one from a wife who said she and her son felt “wrapped in a blanket of love and care” by kind and compassionate staff despite her husband receiving end of life support.

Cygnet Health Care, a leading provider of services for mental health, learning disabilities and autism, runs the nursing home which supports individuals looking for residential, nursing and dementia care and offer post-operative intermediate care, dementia specialist care and respite care, as well as palliative and end-of-life support.

The annual Care Home Awards 2022 recognises the Top 20 Care Home Groups in the UK based on reviews from service users and their family and friends on carehome.co.uk – the TripAdvisor of the care industry.

Cygnet Health Care gained recognition in the Small Care Home Groups category, which is for companies with two - nine older person’s care homes within their portfolio.

There have been 17 reviews left on the website for Tabley House – with an average score of 9.9 out of 10. Reviews left on the website about the two homes include:

- “My total gratitude to the manager and staff, who cared for my husband in the last few months of his life, suffering from a terminal illness. Nothing was ever too much trouble. The love, care and devotion to making his life as comfortable and dignified as possible was exceptional. I also felt wrapped in a blanket of love and care from the staff in what was a very difficult time in my and my son's lives.”
- “The team at Tabley have gone above and beyond in meeting our needs. I cannot thank them enough, it has been a relief to know Dad is in such a caring place.”
- “If only we had managed to get him to Tabley House sooner! The staff are so lovely, they will do everything possible to make the residents happy and it shows!”
- “Tabley House is a truly remarkable place. You walk in and are instantly met by the warmth and compassion of all. The staff are very attentive and genuinely want to make a difference; they go above and beyond in their duties. Thank you.”

Karen Lynskey, Manager of Tabley House, thanked everyone who had left a positive review of the service as it makes “such a difference” to the staff. She added: *“It is always nice to be recognised for the amazing work the staff at Tabley do. Through Covid and heatwaves and whatever comes our*

way, the staff always strive for excellence to give our residents the very best and to provide the quality of care that we pride ourselves on. This award is a reflection of this."

Dr Tony Romero, CEO of Cygnet Health Care, said he was very proud of the accolade. He added: *"I'm delighted that the quality of care in our nursing homes have received this recognition, demonstrating how highly-regarded they are in their respective communities*

"What makes it so special is that it is awarded based on feedback from our service users themselves and their loved ones. There is no greater endorsement of the high quality service we deliver. I am very grateful for the dedication, hard work and commitment of staff which ensures we consistently gain outstanding outcomes for individuals in our care.

"We always strive to provide residents and loved ones with the highest standards of care and the team work diligently to ensure we achieve this. Putting our residents first is at the heart of what we do and is the bedrock of our organisation."

Tupwood Gate was the founding services of Cygnet Health Care and has been providing high quality healthcare for more than 20 years. For more information about Cygnet Nursing Homes, go to <https://www.cygnetnursinghomes.co.uk/>

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Notes to Editors:

For more information, please contact Gemma Attew, External Communications Manager, on gemmaattew@cygnethealth.co.uk or 07718 244811.

About Cygnet Health Care

Cygnet Health Care has been providing a national network of high-quality, specialised mental health services for the NHS and local authorities for the past 30 years.

Cygnet Health Care's pioneering services support people with complex and acute mental health needs across the UK.

As one of the best quality providers in mental health services in the country, Cygnet Health Care's focus is always on the best outcomes for those who use or commission its services. 85% of Cygnet's facilities are rated as good or outstanding, which is above the national average.

www.cygnethealth.co.uk