



Press Release

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For Immediate Release

Sheffield Clinical Manager Scoops Healthcare Award

A clinical manager from a Sheffield hospital which supports young people and women with complex mental health needs spoke of his pride after winning an award at a leading healthcare company's inaugural achievement awards for the work he does to make staff feel valued.

This year, Cygnet Health Care launched the first ever Cygnet Staff Achievement Awards, open to all staff across Healthcare, Social Care and Support Services, to celebrate its caring, dedicated and hard-working colleagues. Cygnet Health Care supports individuals with mental health needs, learning disabilities and autism and employs nearly 11,000 staff across the UK.

Held at the Botanical Gardens in Birmingham, the inaugural awards recognised the individuals and teams who made outstanding contributions towards ensuring service users receive the highest standard of care. The Integrity (Hand on Heart) award recognised a team or individual who is guided by a strong moral code and who works with integrity in everything they do to help make Cygnet a better place for all. Judges looked for evidence of active listening and acting on feedback to make a positive difference, acting with kindness, compassion and understanding in all dealings with others and being brave to speak up, do things differently and proactively promoting an open culture.

Tapiwa 'Taps' Makuve is the Clinical Service Manager at Cygnet Hospital Sheffield which offers a low secure service for women and CAMHS services for male and female adolescents over three distinct wards.

He was presented with his award by BBC Presenter JJ Chalmers who was guest of honour at the event.

Jon van Niekerk, Cygnet Health Care Group Clinical Director, said: *"Taps' dedication knows no bounds. He is an active solver of any issues. He acts as a bridge between those working 'on the shop floor' and management, always advocates on behalf of staff where their voices need to be heard.*

"He makes all staff feel valued, has their best interests at heart and he naturally supervises people with the intention of getting the best out them. Staff at Cygnet Hospital Sheffield wouldn't be able to do their job without him and value all his support."

Upon receiving the award, Taps said: *"I am truly humbled. I feel very honoured, I try every day to do my very best for our young people and to have this recognised is an incredible feeling. The best thing about my job is helping people. I am the first person to step into the building and the last to leave. That is a sign of how much I love it. These awards have been inspiring, hearing the stories of how so many staff are making a difference every day."*

Colleagues were able to nominate one another and there was almost 1,000 nominations across 12 categories, all judged by different, independent panels recognising the range of skills across the Cygnet Health Care workforce – including support workers, clinicians, chefs, IT, nursing and all the other vital roles.

Dr Tony Romero, CEO of Cygnet Health Care, said: *“The most important part of any organisation is its’ people. They are the engine, the magic ingredient behind all of what makes Cygnet Health Care the special organisation that it is. The hard work, commitment and dedication that they pour into their roles every day means we are able to change lives for the better. These awards recognise the achievements and difference that our motivated, compassionate and value-driven staff make for our services users and colleagues.*

“Through the nominations process we saw so many wonderful examples of how our staff go above and beyond and step up to work outside of their role, sacrificing their time and dedication for the benefit of the individuals in their care. Taps is the embodiment of this and I congratulate him for all he has achieved. His passion helps to embed the positive culture at Cygnet Health Care and he constantly goes above and beyond, putting service users at the heart of all he does.”

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Notes to Editors:

For more information, please contact Gemma Attew, External Communications Manager, on gemmaattew@cygnethealth.co.uk or 07718 244811.

About Cygnet Health Care

Cygnet Health Care has been providing a national network of high-quality, specialised mental health services for the NHS and local authorities for the past 30 years.

Cygnet Health Care’s pioneering services support people with complex and acute mental health needs across the UK.

As one of the best quality providers in mental health services in the country, Cygnet Health Care’s focus is always on the best outcomes for those who use or commission its services. 85% of Cygnet’s facilities are rated as good or outstanding, which is above the national average.

www.cygnethealth.co.uk