



## Press Release

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### For Immediate Release

#### Dunblane Care Service Praised by Care Inspectorate

A service for adults with learning disabilities and complex needs has been praised by the Care Inspectorate after family members described it as the “best place” for their loved ones to live.

Ranaich House, in Dunblane, is run by Cygnet Health Care and provides specialist nursing care and support for adults with learning disabilities. Following an unannounced inspection by the regulator Care Inspectorate in October, it has been awarded a “Very Good – 5” rating across all domains, with no areas of non-compliance identified during the inspection.

In the new report, inspectors concluded that the staff team was committed to providing a high standard of care, that the environment was well maintained and that service users were empowered to lead active lives.

The report read: *“There were major strengths in supporting positive outcomes for people. People benefitted from a range of opportunities that promoted health and wellbeing. The home employed a number of health professionals such as nurses, a clinical psychologist, psychiatrist, and speech and language therapist. This multi-disciplinary approach helped ensure people experienced a holistic approach to their care.”*

As part of the inspection, inspectors spoke to staff, residents and their loved ones. Inspectors said they received feedback from family members that staff were “friendly, respectful and supportive.” One family member said the service was “the best place” for their loved one to live.

The report also praised staff for their proactive approach in ensuring any potential risks to people's health were identified quickly.

It read: *“People led active lives. People were going out in the community regularly and we saw a variety of activities taking place. This included walks, meals out and fitness activities. An enabling approach was encouraged and some people had significantly increased their independent living skills. For some people, the service was a home for life. Other people were actively working towards moving out of the home to lead more independent lives.”*

Jorden Gallagher, Service Manager for Ranaich House, said: *“Myself and everyone at Cygnet Health Care are incredibly proud of our team supporting Ranaich House to achieve 5's for the first time ever. Our staff work hard each and every day to ensure the people we support receive the highest quality of care, it is amazing to see this be recognised and reflected in our recent inspection. I want to thank every member of the Ranaich team for your ongoing commitment to our service and as we always say - team work makes the dream work.”*

The report also praised the leadership at the House with family members saying "the manager is honest, transparent and supportive." It said the quality assurance systems were effective and used to drive improvements in the home and that the monitoring of accidents and incidents in the home was "robust".

It added: *"Regular monitoring of practice around infection prevention and control (IPC) was taking place. Maintenance checks were thorough with all relevant health and safety monitoring up to date. These activities helped ensure a safe environment for people living in the home."*

You can read the full inspection report [here](#).

Ends

**Notes to Editors:**

For more information, please contact Gemma Attew, External Communications Manager, on [gemmaattew@cygnethealth.co.uk](mailto:gemmaattew@cygnethealth.co.uk) or 07718 244811.

**About Cygnet Health Care**

Cygnet Health Care has been providing a national network of high-quality, specialised mental health services for the NHS and local authorities for the past 30 years.

Cygnet Health Care's pioneering services support people with complex and acute mental health needs across the UK.

As one of the best quality providers in mental health services in the country, Cygnet Health Care's focus is always on the best outcomes for those who use or commission its services. 85% of Cygnet's facilities are rated as good or outstanding, which is above the national average.

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