



Press Release

23 August 2022

For Immediate Release

Cherry Tree House rated Good by the Care Quality Commission

Staff at a residential home for individuals with learning disabilities and autism have been praised by the Care Quality Commission for empowering residents to live a fulfilling and meaningful life.

In its' first ever CQC inspection, Cherry Tree House has been rated Good across all categories and inspectors concluded that the service is safe, effective, caring, responsive and well-led.

Run by leading healthcare company Cygnet Health Care, Cherry Tree House is a specialist residential service in Mansfield Woodhouse and supports individuals with learning disabilities, autism and complex needs. It is designed to offer service users the next step along their care pathway towards greater independence.

The CQC report, which followed an unannounced inspection in August, said service users were supported to have maximum choice and control of their lives and staff always focused on their best interests.

It added: "Staff focused on people's strengths and promoted what they could do, so people had a fulfilling and meaningful everyday life.

"They supported people to take part in activities and pursue their interests in their local area and to interact with people who had shared interests.

"People received kind and compassionate care and staff protected and respected their privacy and dignity. Staff took the time to understand people's individual communication styles and develop a rapport with them. People led inclusive and empowered lives because of the ethos, values, attitudes and behaviours of the management and staff.

"Staff knew and understood people well and were responsive, supporting their aspirations to live a quality life of their choosing."

The CQC said residents were well matched with their designated support worker and as a result, they were at "ease, happy, engaged and stimulated". The report added that people's care, treatment and support plans reflected their range of needs which promoted their wellbeing and enjoyment of life. It praised how staff supported people to play an active role in their own wellbeing and enabled people to access their specialist health and social care support in the community.

The CQC also applauded Cherry Tree House for giving people opportunities to try new activities that enhanced and enriched their lives. It highlighted how care and support was given in a "safe, clean, well equipped, well-furnished and well-maintained environment that met sensory and physical needs".

Dr Tony Romero, CEO of Cygnet Health Care, said: *“I’m delighted the CQC has recognised the fantastic work being done by staff at Cherry Tree House to provide residents with the highest standards of care. The team work diligently to ensure all service users at Cherry Tree House can fulfil their potential and I am particularly pleased that the CQC report highlighted and praised their efforts.*

“At Cygnet Health Care we strive to ensure all of our work remains service-user focused and putting them at the heart of what we do is the bedrock of our organisation. This deserved inspection outcome demonstrates the high quality service we deliver and I am very grateful for the dedication, hard work and commitment of staff which ensures we consistently gain outstanding outcomes for individuals in our care.”

Kiri Fulwood, Social Care Peripatetic Manager for Cygnet Health Care, added that she was extremely pleased with the report.

She added: *“Over the last year the whole staff team at Cherry Tree House have gone above and beyond to help support the new vision for the service which has now been reflected in the recent inspection and report. Staff members have worked closely with the management team to implement positive changes and gain the best outcomes for our residents.*

“I would like to thank all our staff team for their hard work and dedication and their continued support and positive contributions they bring to the home every day. We are now really motivated to continue to improve and set out plans to achieve outstanding at our next inspection.”

As part of the inspection, the CQC spoke with the relatives of service users who said they felt staff supported their family members to make choices, listened to them, and respected their choices. Relatives also spoke positively about the caring approach staff had.

The full report can be found on the CQC website [here](#).

Ends

Notes to Editors:

For more information, please contact Gemma Attew, External Communications Manager, on gemmaattew@cygnethealth.co.uk or 07718 244811.

About Cygnet Health Care

Cygnet Health Care has been providing a national network of high-quality, specialised mental health services for the NHS and local authorities for the past 30 years.

Cygnet Health Care’s pioneering services support people with complex and acute mental health needs across the UK.

As one of the best quality providers in mental health services in the country, Cygnet Health Care’s focus is always on the best outcomes for those who use or commission its services. 85% of Cygnet’s facilities are rated as good or outstanding, which is above the national average.

www.cygnethealth.co.uk

