

# Specialist residential service for adults with autism, learning disabilities and complex needs/challenges

**Glyn House, Stoke-on-Trent**

Now accepting referrals



Glyn House supports individuals aged 18+ with autism, learning disabilities and complex behavioural support needs. We provide specialist care and support which is tailored to individual needs, promoting independence and community integration.

The service can also offer specialist care for those individuals who are on their care pathway from children's to adult services and also young adults who require tailored support to meet their needs.



Mixed Gender



18+ 18+ years



5 beds (4+1 single occupancy flat)



## Our resident profile:

- > Male and female, aged 18+ years
- > Primary diagnosis of autism and learning disability
- > May present with co-morbid presentations:
  - Challenging behaviour
  - Complex needs/multiple diagnoses
- > High and low functioning
- > Likely a history of multiple exclusions and placement or family breakdowns

## The service at a glance

Situated in the bustling residential area of Blythe Bridge, Stoke-on-Trent, Glyn House is a large detached property for 5 individuals. We have good transport links with Blythe Bridge station being half a mile away and Stoke-on-Trent less than a ten minute drive.

In the service we have a number of communal areas for individuals including lounge, conservatory, dining room, sensory room as well as a well-equipped activity room. Promoting an individual's independence is very important to the team and the individuals we support are encouraged to prepare food and drink for themselves and their visitors. Developing self-care and daily living skills is a key element of daily life at Glyn House. Externally there is a large garden with plenty of green space allowing residents to relax and enjoy the outdoor space.

Person-centred planning is at the heart of everything we do, based on the specific needs of the individuals we support.

We understand that consistency and continuity of care is really important and will work with the individual, their family and other important individuals in their lives to ensure we can provide them with the very best support.



**Regular themed days**  
- including exploring different foods, decorations and activities from around the world



**Health board** - displayed in the service and updated quarterly to focus on specific health topics in easy read format



**Parties and family visits** to celebrate special occasions e.g. Mother's Day and birthdays



Consistently **100%** of individuals achieve 25 hours of activities each week



**Supporting individuals to enhance their skills and their social circles**



**Monthly newsletter** produced in-house - Glyn Times



**Good relationship with local community learning disability team**



**Providing a stepping stone** for young adults into adult services



**Close links to local special education colleges**



**Large garden** with seating area, trampoline and vegetable patch

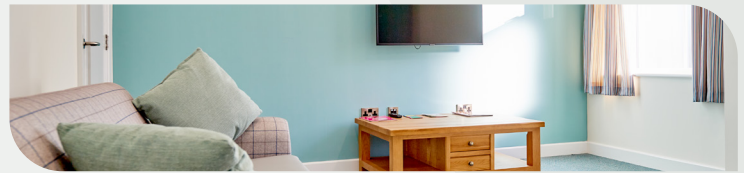


### Our facilities:

- > 4 en-suite bedrooms - the individuals we support are encouraged to personalise their rooms
- > 1 single occupancy flat, offering en-suite room, lounge and kitchen/diner
- > Communal kitchen, lounges, dining room and utility room
- > Activity room
- > Sensory room
- > Large garden

### Our community links:

- > Blythe Bridge Library and community centre
- > Local shops, restaurants and cafés
- > Parks and woodlands
- > Cinemas
- > Local special education colleges



"I am an involved parent and I will give praise where praise is due. [The manager] already knows I have given positive feedback about staff under him when appropriate and I strongly feel I would like to give my expressions about [the manager] too. I hope he will continue to work in collaboration with parents to ensure we create a HOME rather than a provision."

**Family member**

"The provision at Glyn House is person-centred more than I have known any previous education or care setting which is evident in terms of the outcomes." Family member

**i** For more information or to make a referral please call **0808 164 4450** or email [chcl.referrals@nhs.net](mailto:chcl.referrals@nhs.net)

### Our referral process:

- 1 Referral made to Cygnet referrals team via **0808 164 4450/chcl.referrals@nhs.net**
- 2 Assessment arranged and undertaken via our management team
- 3 Feedback provided on whether our service can meet the individual's needs
- 4 Assessment pack formulated including care plans and funding information
- 5 Admission agreed and plans for transition arranged with referring team following confirmation of acceptance of placement

### Where are we?

**Glyn House**  
78 Uttoxeter Road, Blythe Bridge, Stoke-on-Trent, Staffordshire ST11 9JG

**Phone number**  
01782 389161



CYG-662 | Date of Preparation: 28/12/22

Please visit [cygnethealth.co.uk](http://cygnethealth.co.uk) for more info | Follow us on social media:

Integrity

Trust

Empower

Respect

Care