



Get involved

This is a voluntary role and refreshments will be provided at face to face meetings.

For further information please email
Family&Friends@cygnethealth.co.uk

We want your

voice!





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Do you have ideas about what would make Cygnet even better? Want to have your say, but not sure how to get involved?

Cygnet Health Care believes that service users, residents and carers can be influential partners in supporting change and improvements across our services by giving helpful feedback.

We are looking for individuals with a lived experience of our services to join Cygnet's Carers Network and help influence and shape the design and improvement of our health and social care services.

In the voluntary role of a Service User or Carer Representative, you will be supported by Cygnet staff as equal partners in the development of local services and policies.

What does a representative do?

- > Supports and helps to lead improvement projects through co-design and coproduction in their capacity as an expert with lived experience.
- > Provides their perspective to enable Cygnet to place the voice of the service user / resident and carer at the centre of everything it does.
- > Represents a Cygnet service / location.
- > Acts as an ambassador to encourage service user / resident and carer involvement in the development of local services.
- > Actively influences policies within Cygnet.
- > Supports the development and delivery of high quality service user / resident and carer engagement.
- > Understands what Cygnet Health Care does and, in partnership with staff, helps to identify problems and apply creative and innovative thinking in developing solutions.



How often does Cygnet's Carers Network meet?

Services will hold their own local carer forums every 8 weeks. These will feed into Regional Carer Forums and then into Cygnet's Carers Network. You may wish to join your local location forum as well as joining the regional and national Cygnet's Carers Network.

Regional Carer Forums are held once every 6 months and the national Cygnet's Carers Network is held once a year.

We are looking for regional and national members, however you may wish to join your local location forum as well as joining the regional and national Cygnet's Carers Network.

