

Specialist residential service for adults with learning disabilities and complex needs

Walkern Lodge, Hertfordshire

Good

Now taking referrals



Walkern Lodge is a residential home providing outcome focused care for adults with learning disabilities, who may have behaviours that challenge and associated complex needs.

Walkern Lodge is a four-bed home, comprising of two one-bed apartments and one two-bed apartment with spacious communal lounges. All bedrooms have en-suite bathrooms and externally there is a spacious communal garden which features a lovely summerhouse and plenty of space for summer BBQs.



Mixed gender



4 beds
(1 dual occupancy and 2 single occupancy apartments)



18+ 18+ years



Our resident profile:

- > Adults from the age of 18 years
- > Individuals with a primary diagnosis of learning disability accompanied with behaviours that challenge including mental illness or a forensic background
- > Individuals with a secondary diagnosis of personality disorder or autism
- > May have communication challenges
- > May have associated complex needs

The service at a glance

The home is situated in Stevenage in the county of Hertfordshire. Walkern Lodge is close to all local amenities, the city centre and surrounding countryside as well as having major transport links to London and Milton Keynes.

Ongoing assessment and high staffing levels, based on a minimum ratio of one staff member to two residents, means that we are able to meet the changing needs of residents as they progress through their care pathway, while ensuring their safety is maintained and their independence supported. Regular review meetings involving the resident, their family and professionals are held to review outcomes, set new goals and re-assess support levels as individuals' progress.

The management and staff team have comprehensive training, including all mandatory training and bespoke training specific to the needs of the residents.

Whatever the reason, the team at Walkern Lodge can offer specialist input based on individual need to deliver flexible and effective support.



95%
of staff feel supported to do their job within the service



Easy read and other **accessible** information available to **all residents**



Supporting residents to **study** and **achieve** qualifications



Consistently 100% of individuals achieve over 25 hours of activities each week



Independent advocate attends the service weekly



Links with local community to support education, work placements and activities



Person-centred recruitment - staff and residents interests are matched



100% of the residents are happy that they can make choices about their own life



100% of individuals supported at Walkern Lodge feel safe



Homely environment with 24 hours support

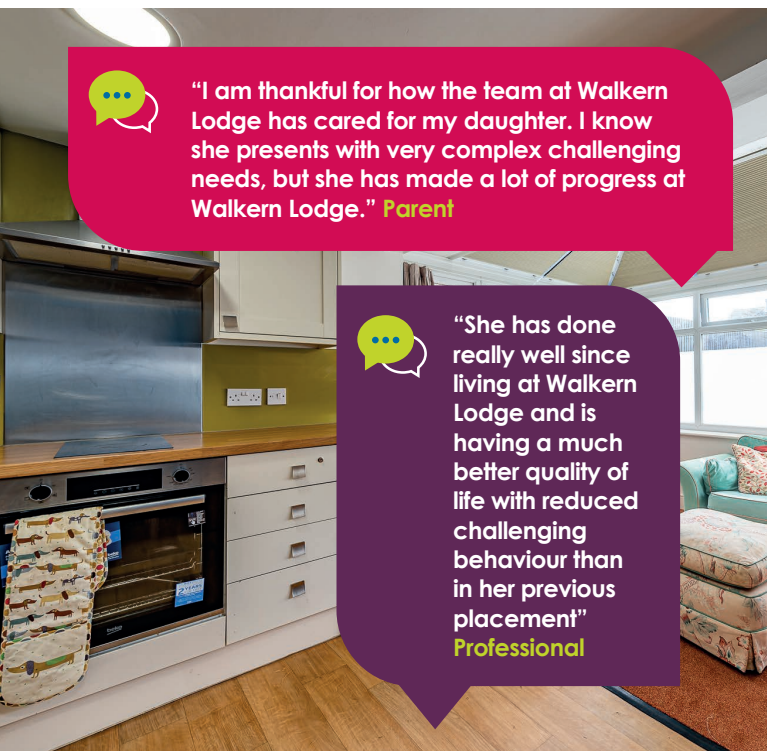


Wide range of indoor activities available including discos, cookery, dancing, arts and crafts and pottery



“I am thankful for how the team at Walkern Lodge has cared for my daughter. I know she presents with very complex challenging needs, but she has made a lot of progress at Walkern Lodge.” Parent

“She has done really well since living at Walkern Lodge and is having a much better quality of life with reduced challenging behaviour than in her previous placement” Professional



Our community links:

- > Local cafés, restaurants and pubs
- > Gordon Craig Theatre
- > Stevenage Arts and Leisure Centre
- > Fairlands Valley Park
- > Knebworth House
- > Stevenage Museum
- > Stevenage Football Club
- > Local colleges & libraries

Our facilities:

- > 2 single occupancy apartments each equipped with own lounge, kitchen and en-suite bedrooms
- > 1 dual occupancy apartment with en-suite bedrooms and shared communal areas
- > Spacious garden with plants, space for BBQs and a summerhouse
- > Communal lounge for residents to spend time together should they wish to




i For more information or to make a referral please call **0808 164 4450** or email chcl.referrals@nhs.net

Our referral process:

- 1** Referral made to Cygnet referrals team via **0808 164 4450** / chcl.referrals@nhs.net
- 2** Assessment arranged and undertaken via our management team
- 3** Feedback provided on whether our service can meet the individual's needs
- 4** Assessment pack formulated including care plans and funding information
- 5** Admission agreed and plans for transition arranged with referring team following confirmation of acceptance of placement

Where are we?

Walkern Lodge
14a Walkern Road, Stevenage, Hertfordshire SG1 3QX

Phone number
01438 749301



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