

CAMHS PICU Service

**Mermaid Ward,
Cygnet Joyce Parker Hospital, Coventry**

**Accepting
Referrals**

Mermaid Ward is a 10 bed CAMHS PICU service for young people with severe mental illness.

The focus on Mermaid Ward is on stabilisation with a view on enabling transition to a general acute ward or back into the care of community services. The service is able to provide robust care and support for young people displaying significant levels of challenging behaviour.

The average length of stay in our PICU service is eight to twelve weeks. Referrals are accepted from all over the UK. We offer a rapid response system and aim to respond to referral requests within an hour of receiving adequate clinical information.

Mermaid Ward has full Multi-disciplinary Team (MDT) input including a specialist doctor, psychologist, social worker, occupational therapist, ward manager, consultant psychiatrist, clinical psychologist, speech and language therapist, clinical team leaders, BACP registered therapists, dietitian, nurses, healthcare assistants, social workers and family liaison officer and educational support from full-time teachers and educational support staff.

Our facilities:

- > En-suite bedrooms
- > Spacious communal areas
- > Outdoor sports areas
- > Gym
- > Training kitchen to support skills development
- > On-site Café called the Phoenix Café
- > Sensory Room
- > IT suite



Mixed



12-18 years



10 beds

Our service user profile:

- > Detained under the Mental Health Act
- > Diagnosis of:
 - Psychosis
 - Self-harm and/or suicidal ideation
 - Depression or anxiety
 - Emerging personality disorder
 - Substance misuse – providing there is a primary diagnosis of a mental health problem
 - Emotional, social and behavioural difficulties
 - Borderline/mild learning disability as a secondary diagnosis
 - Autism spectrum disorders, with a mental health primary diagnosis
- > May have a forensic history

"Thank you so much for helping – the staff have been amazing and after seeing our son today and seeing the amazing improvement we feel like we can actually relax now and that our son is in good hands and being cared for" Parent



We are able to take referrals 24 hours a day, 7 days a week. To make a referral, please call 0808 164 4450 or email chcl.referrals@nhs.net. We will respond within 1 hour of receipt of full clinical information.

1

Referral made to Cygnet referrals team via **0808 164 4450 / chcl.referrals@nhs.net**

2

Feedback provided on whether our services can meet the service user's needs within 1 hour of receipt of full clinical information

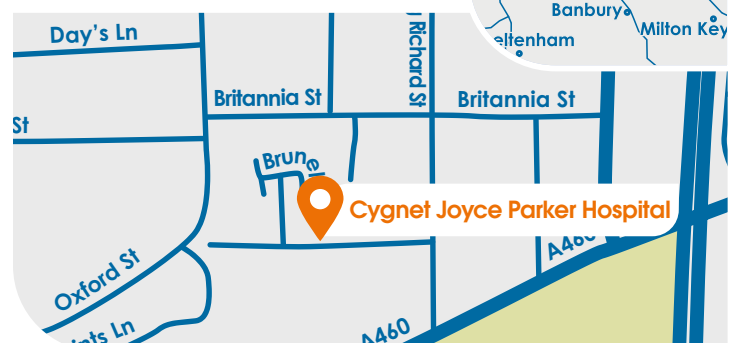
3

Admission agreed and arranged with referring team following confirmation of funding

Where are we?

Cygnet Joyce Parker Hospital
2 Lansdowne Street, Coventry
CV2 4BF (for Sat Nav use CV2 4FN)

Phone number
02475 100 150



CYG-1112 | Date of Preparation: 14/07/22

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