

# Specialist residential service for adults with learning disabilities and complex needs

Chaseways, Hertfordshire



Now taking referrals

Located in the heart of the community in Sawbridgeworth, Chaseways is a residential service providing outcome focused care for adults with moderate / severe learning disabilities, who may have behaviours that challenge and associated complex needs.

Person-centred planning is at the heart of everything we do and we are able to meet the changing needs of our residents as they progress through their care pathway, while ensuring their safety is maintained and their independence supported.



Male



18+ years



6 bed (3 two bedroom flats)

## Our resident profile:

- > Adults from the age of 18 years
- > Individuals with a primary diagnosis of learning disability accompanied with behaviours that challenge
- > Individuals with a secondary diagnosis of autism or epilepsy
- > May have communication challenges
- > May have associated complex needs



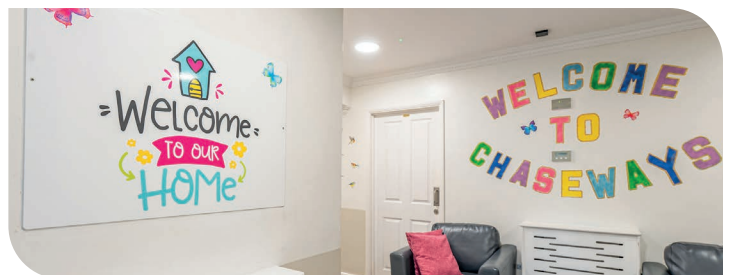
## Our service at a glance

Chaseways is a six bed home consisting of three, two bed flats. Each flat has a kitchen, laundry facilities and garden for the two individuals to share, as well as their own separate lounges, bedrooms and en-suite bathrooms.

The home is within walking distance of local amenities including colleges and work opportunities and is easily accessible by both road and rail, Harlow Mill Station is just over a mile away.

At Chaseways we have experience in supporting individuals who have had multiple placement breakdowns. We work with each resident to ensure that their life is filled with things that they enjoy, whilst also supporting them to develop their life skills to enable them to live independently.

We understand that the relationships our residents have with their family and friends are very important and integral to their wellbeing. Therefore we ensure that we enable the individual to stay in touch with loved ones and help facilitate home visits.



**Ensuring meaningful involvement**  
by working inclusively, collaboratively  
and in genuine partnership



Independent  
advocate hosts  
**monthly  
residents  
meetings**



**Extensive easy read  
and other accessible  
information  
available to residents**



**80%**

of the staff team  
have been at  
the service  
for over  
two years



Consistently

**100%**

of individuals  
achieve over  
25 hours of activities  
each week



Weekly  
**person-centred  
meal planning**  
including shopping  
and cooking



**Promoting  
family  
involvement**  
(where appropriate)



**Supporting individuals  
to enhance their skills and  
their social circles**



**Person-centred**  
community activities including  
theme parks, wall climbing  
and trampolining



**Homely  
environment**  
with 27/4 support



"I would like to say how much I appreciate how much work all the staff have put into the support of my son since he arrived. I believe the staff are managing him very well and his behaviour has improved beyond measure. Whenever I visit I can see that he is happy and has a genuine rapport with the staff and for that I am very grateful."

Parent

### Our community links:

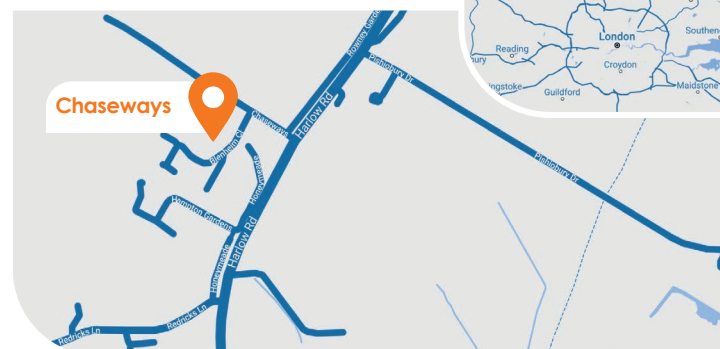
- > Shopping centres
- > Cinemas
- > Restaurants, pubs & cafés
- > Local village amenities
- > Walks along the canal
- > Good public transport
- > Trampolining
- > Bowling
- > Wall climbing
- > Leisure centres

### Our facilities:

- > Three, two bed self-contained flats, each containing:
  - Lounges
  - Kitchen
  - Laundry facilities
  - En-suite bedrooms
  - Garden

## Where are we?

**Chaseways**  
1 Chaseways, Sawbridgeworth,  
Hertfordshire CM21 0AS  
**Phone number**  
01279 414939



CYG-1063 | Date of Preparation: 19/07/22



For more information or to make a  
referral please call **0808 164 4450**  
or email [chcl.referrals@nhs.net](mailto:chcl.referrals@nhs.net)

### Our referral process:

- 1 Referral made to Cygnet referrals team via  
**0808 164 4450/chcl.referrals@nhs.net**
- 2 Assessment arranged and undertaken via our  
management team
- 3 Feedback provided on whether our service can  
meet the individual's needs
- 4 Assessment pack formulated including care plans  
and funding information
- 5 Admission agreed and plans for transition  
arranged with referring team following  
confirmation of acceptance of placement

Please visit [cygnethealth.co.uk](http://cygnethealth.co.uk) for more info | Follow us on social media:

**Integrity**

**Trust**

**Empower**

**Respect**

**Care**