

Improving lives together

CAMHS Acute Service

**Pixie Ward,
Cygnnet Joyce Parker Hospital, Coventry**

Accepting
referrals

Pixie Ward is our 10 bed general adolescent acute service, providing support for young people, male and female. The service is focused on helping them return home and is dedicated to helping young people maintain their school placements, if possible. Admissions can be either formal or informal.

There is a diverse educational programme teaching a range of subjects available at the on-site school, Summit School.

We offer a rapid response system, and aim to respond to referral requests within an hour of receiving appropriate clinical information. Referrals are accepted from all over the UK, many of which are emergency admissions.

Pixie Ward has full Multi-disciplinary Team (MDT) input including a specialist doctor, psychologist, social worker, occupational therapist, ward manager, consultant psychiatrist, clinical psychologist, speech and language therapist, clinical team leaders, BACP registered therapists, dietitian, nurses, healthcare assistants, social workers and family liaison officer and educational support from full-time teachers and educational support staff.



Mixed
Gender



12-18 years



10 beds

Our service user profile:

- > Age 12-18 years
- > Detained under the Mental Health Act or informal
- > Diagnosis of:
 - Psychosis
 - Self-harm and/or suicidal ideation
 - Depression or anxiety
 - Emerging personality disorder
 - Substance misuse – providing there is a primary diagnosis of a mental health problem
 - Emotional, social and behavioural difficulties
 - Borderline/mild learning disability as a secondary diagnosis
 - Autism spectrum disorders, with a mental health primary diagnosis
 - May have a forensic history

Our facilities:

- > En-suite bedrooms
- > Spacious communal areas
- > Outdoor sports areas
- > Gym
- > Training kitchen to support skills development
- > On-site Café called the Phoenix Café
- > Sensory Room
- > IT suite





Individuals have access to a variety of activities including

- > Art and crafts
- > Sports
- > Charity events such as coffee mornings and summer fairs
- > Day trips including the seaside and zoo
- > Individual and group community activities
- > Board games
- > Xbox and Wii

"I'd like to take this opportunity to thank all at Cygnet Joyce Parker Hospital for everything they have done and continue to do in helping her to be able not only to 'want' to live again. But also provided her with the safe and nourishing environment to help her realise she can achieve that."

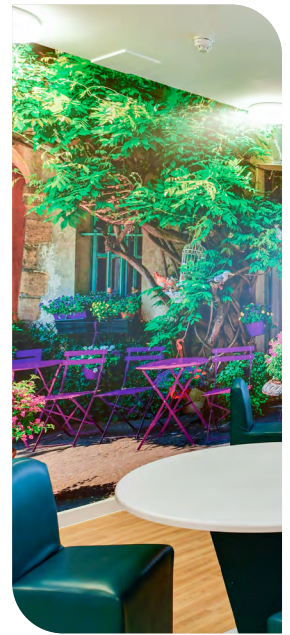
- Family member



Young people are able to continue their education through access to our on-site Ofsted-registered school, Summit School



Onsite gym with and outdoor sports areas



Full Multi-disciplinary Team (MDT) input including

- > Specialist doctor
- > Psychologist
- > Social worker
- > Occupational therapist
- > Ward manager
- > Consultant psychiatrist
- > Clinical psychologist
- > Speech and language therapist
- > Clinical team leaders
- > BACP registered therapists
- > Dietitian
- > Nurses
- > Healthcare assistants
- > Social workers
- > Family liaison officer



We are able to take referrals 24 hours a day, 7 days a week. To make a referral, please call **0808 164 4450** or email chcl.referrals@nhs.net. We will respond within 1 hour of receipt of full clinical information.

1

Referral made to Cygnet referrals team via **0808 164 4450 / chcl.referrals@nhs.net**

2

Feedback provided on whether our services can meet the service user's needs within 1 hour of receipt of full clinical information

3

Admission agreed and arranged with referring team following confirmation of funding

Where are we?

Cygnet Joyce Parker Hospital
2 Lansdowne Street, Coventry CV2 4BF (for Sat Nav use CV2 4FN)

Phone number
02475 100150



CYG-718 | Date of Preparation: 29/01/24

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