



Your guide to Kirkside Lodge



About Kirkside Lodge



1 Spen Lane, Kirkstall, Leeds, West Yorkshire, Yorkshire & Humber LS5 3EJ



0113 2786 834

Cygnet Health Care runs Kirkside Lodge.

Kirkside Lodge is in Leeds.

Nearby there is:



shops



Places of leisure and entertainment



a train station



a fairground



Living at Kirkside Lodge



Kirkside Lodge is a residential service where you get support from specially trained support staff.



We can give you support if:



you are a man or woman



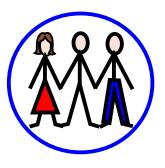
• you are 18 years or older



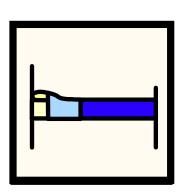
you have a learning disability



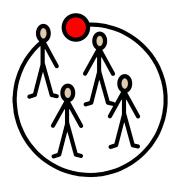
 you have mental health problems that means you get really stressed or unhappy.



Your friends and family can visit you at Kirkside Lodge.



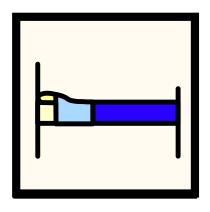
You will have your own room.



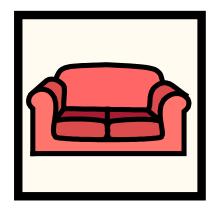
You might have to share a bathroom or shower room with other people.



Kirkside Lodge has...



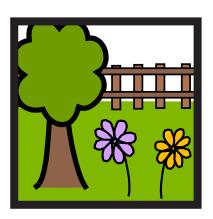
bedrooms



lounges



a kitchen



a garden



Food and drink



You can eat breakfast, lunch and dinner at Kirkside Lodge.

You can get snacks and drinks too.



We will support you with developing independent living skills such as shopping and cooking for yourself.

If you need special food you can get that too.

This could be things like:

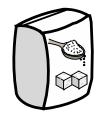




Vegetarian food with no meat



Kosher or halal food





Diabetic food with less sugar



Healthy food with less fat



Things to do...





The staff will help you plan activities and things for you to do.



We will help you to plan out your budget for activities for the week.









You will get the support you need to:

- make choices
- try new things
- do as much for yourself as you can.

You can do activities like this:



gardening



college



 life skills like washing your clothes and cleaning



keeping healthy



cooking and baking



art classes



The staff will help you keep safe when you are out and about.

You can do activities like this:



bowling



cinema



swimming



• shopping.

You can also do these things when you want to:





• listen to music



watch tv



read





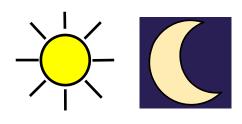
phone your friends and family.



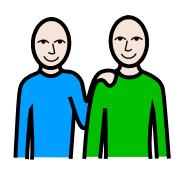
People who support you



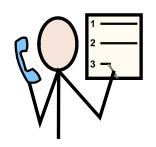
The people who support you at Kirkside Lodge have good training and will help you.a



The staff are here to support you all day and all night.



You will have a named key worker. They will know you really well.



The staff can help arrange appointments for you.



If you need help we can get support from these people if you need to:



occupational therapist



speech therapist



psychiatrist



psychologist



The psychiatrist and and occupational therapist are not located on site.



We would talk to your GP about this.





An occupational therapist helps







getting out and about



• making your own food.



A speech therapist helps you to communicate.

This could be through:



talking



• using pictures or symbols



signing



A speech therapist helps you with your eating and drinking.



A psychiatrist is a doctor who helps you with mental health problems.



A psychologist helps you feel better through talking.



They can help if you:

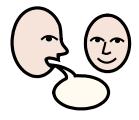
worry a lot



• get angry a lot



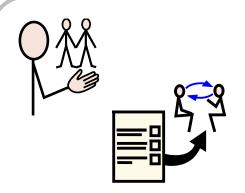
• feel sad a lot



They will listen to you and give advice on how to make things better.



What happens before you come here

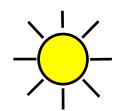


If your social worker thinks you should come to live at Kirkside Lodge they will tell us.

This is called a referral.



We want to make sure that Kirkside Lodge is right for you.



You can come and visit Kirkside Lodge for a day to see if you like it.



You can try the food.



You can meet:



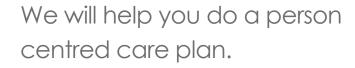
the people who live here

 the people who will support you.



What happens when you come here







Someone will spend time with you.



Together we will find out what is important to you. This will help us plan support that is just right for you.



We have integrated care pathways. This means that everyone involved with your support works well together.



We have meetings and share information to find the best ways to support you.



We keep any information about you private.

We will only show the information to the people we need to.



Once a year we will have a meeting with you and these people:



your mum and dad or family



your social worker



 people who support you at Kirkside Lodge



We will make sure you are getting the right support.

We will help if you need to see:



a dentist about your teeth



an optician about your eyes



a doctor or a GP



• anyone else about your health.



If you want to smoke you must go outside.

If you want to stop smoking we can help you.



Supporting your independence



What does supporting your independence mean?



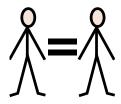
 supporting you to live the life you want



 having control of your life and being part of all choices



being part of where you live



 having opportunities to do things like everyone else



being treated with respect.

We support you to:



take part in your community



go shopping



 keep in touch with friends and make new friends



• see your family.



Paying for your support



Cygnet Health Care gets money to pay for you to live at Kirkside Lodge.

The money we get pays for these things:



your food and drink



• people to support you



heating



lights



 shampoo, soap and other things you need to keep clean



washing your clothes

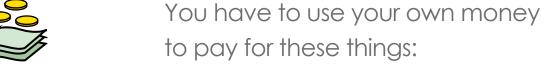


things to do every day.



Paying for other things







clothes



cigarettes



newspapers



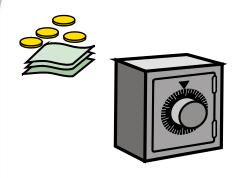
books



getting your hair cut



extra activities you want to do.

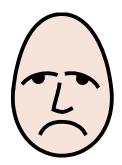


We will help you to keep your money safe.

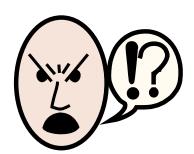
If you want us to we can also look after your money until you need it.



Your right to complain



We want you to tell us about anything you are unhappy about at Kirkside Lodge.



This is called **complaining**.



We will try to sort it out.



Complaining helps us to make things better.



Having your say



We have a resident meeting every month at Kirkside Lodge.



You can tell us what you think about Kirkside Lodge.



You can help interview new staff if you would like to.



You can help to plan trips and activities.



You can talk to an advocate too.

Advocates are people who help you have your say about what you need and what you want.



You can complain about anything about Kirkside Lodge.

This could be:



people who support you



your room



things you do during the day



food and drink.



You can make a complaint to the staff that support you or you can phone the CQC to complain.



The phone number is:

03000 616161



The CQC are people who make sure you are supported properly.

-		

Your notes

Your notes		

Your notes		



Cygnet Health Care



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020 7123 5706



www.cygnethealth.co.uk