

Improving lives together

# Specialist PICU for Women

Franklin Ward,  
Cygnet Hospital Hexham,  
Northumberland



Accepting  
referrals

Franklin Ward is our 10 bed female PICU at Cygnet Hospital Hexham which accepts emergency and crisis admissions. Referrals come to us from all areas, including acute and prison services. Our aim is a short, rapid intervention to help the women we support to regain a sense of control and order in their lives, so they can move to a less restrictive care setting and ultimately return home.

The service provides expert, intensive, short-term, individualised care for individuals detained under the Mental Health Act. Service users will present with increased risks that require them to be assessed and treated in a PICU environment.



Female



18+ years



10 beds

## Our service user profile:

- > Women, aged 18+ years
- > Detained under the Mental Health Act
- > Experiencing difficulties that present a risk to the well-being of themselves or others that cannot be treated in an open environment
- > Diagnoses may include:
  - Acute mental illness
  - Acute depressive illness
  - Psychosis
  - Schizophrenia
  - Bi-polar disorder
  - Personality disorder
  - Dual diagnosis
- > May present with co-morbid presentations:
  - Self-harm
  - Substance misuse issues
  - Complex needs

## Where are we?

**Cygnet Hospital Hexham**  
Anick Road, Hexham,  
Northumberland, North East NE46 4JR

**Phone number**  
01434 408660



CYG-920 | Date of Preparation: 15/02/24



We are able to take referrals 24 hours a day, 7 days a week. To make a referral, please call **0808 164 4450** or email **chcl.referrals@nhs.net**. We will respond within 1 hour of receipt of full clinical information.

1

Referral made to Cygnet referrals team via **0808 164 4450 / chcl.referrals@nhs.net**

2

Feedback provided on whether our services can meet the service user's needs within 1 hour of receipt of full clinical information

3

Admission agreed and arranged with referring team following confirmation of funding

Please visit [cygnetgroup.com](https://cygnetgroup.com) for more info | Follow us on social media:

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Trust

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Respect

Care