

Improving lives together



Acute Service for Men

Victoria Ward,
Cygnet Victoria House, Darlington

Good



Accepting referrals

Victoria Ward is our 17 bed male acute service. The service provides a safe and stabilising environment for men who are experiencing an acute episode of mental illness and require an emergency admission.

The ethos of our service is about assessing and treating service users in the least restrictive environment and planning for discharge in a robust and timely fashion. With a focus on stabilisation, we will support service users to manage their mental health, reinforce daily living skills and prepare for independent life back in the community.

Our team works closely and collaboratively with service users, their families and the referrer to provide a seamless pathway from referral to discharge. Our approach is recovery focused and supported by comprehensive multi-disciplinary teams, contributing to shorter lengths of stay.



Male



18+ years



17 beds

Our service user profile:

- > Men, aged 18+ years
- > May be informal or detained under the Mental Health Act
- > Experiencing an acute episode of mental illness requiring a crisis admission
- > Diagnoses may include:
 - Acute mental illness
 - Acute depressive illness
 - Psychosis
 - Schizophrenia
 - Bi-polar disorder
 - Personality disorder
 - Dual diagnosis
 - Established or suspected ABI, including those sustained through trauma, anoxia, stroke, tumour, virus or infection (for Hyperacute Neuropsychiatric Rehab Pathway only)
- > May present with co-morbid presentations:
 - Self-harm
 - Substance misuse issues
 - Complex needs

NEW - Hyperacute Neuropsychiatric Rehabilitation Pathway
Now accepting referrals



1

Referral made to Cygnet bed hub via
0808 164 4450 /
chcl.referrals@nhs.net

2

Feedback provided on whether our services can meet the service user's needs within 1 hour of receipt of full clinical information

3

Admission agreed and arranged with referring team following confirmation of funding

For All PICU and Acute Referrals (Adults and CAMHS)

0808 164 4450
chcl.referrals@nhs.net

Where are we?

Cygnet Victoria House
Barton Street, Darlington,
County Durham DL1 2LN

Phone number
01325 385 240



CYG-976 | Date of Preparation: 02/02/26

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