

Improving lives together

# Specialist residential service for adults with learning disabilities and complex needs

Norcott Lodge, West Yorkshire

Good



Now taking referrals



Located in the suburbs of Liversedge in West Yorkshire, Norcott Lodge is a specialist residential service providing outcome focused care for adults with learning disabilities and associated complex needs who may have behaviours that challenge.

Person-centred planning is at the heart of everything we do and we are able to meet the changing needs of our residents as they progress through their care pathway, while ensuring their safety is maintained and their independence supported.



Mixed gender



18+ years



9 placements

## Our resident profile:

- > Adults from the age of 18 years
- > Individuals with a primary diagnosis of learning disability accompanied with behaviours that challenge including mental illness or a forensic background
- > Individuals with a secondary diagnosis of personality disorder or autism
- > May have communication challenges
- > May have associated complex needs



## Our service at a glance

Norcott Lodge is in a modern building and is split into 4 different living units. We have a 4 bed and a 3 bed unit that allows individuals to live together in small groups. Each unit has its own communal living space, kitchen diner, bathroom and en-suite toilets. In addition we also have 2 self-contained apartments for individuals with more complex needs who need extra 1-1 support. Externally there is a large garden with seating areas, space for outdoor activities and BBQs and parties.

The service is located in-between Bradford, Leeds and Huddersfield, so with fantastic public transport links there is an abundance of community facilities including shopping centres, cinemas and leisure centres. The residents are encouraged to be involved in the local community as much or as little as they wish to be and there is no shortage of places to visit within walking distance too including parks, pubs and cafés.

In conjunction with the other local Cygnet residential services, we have some great projects that residents can attend regularly including bakery, textiles, gardening and an education centre. These projects introduce vocational and learning activities designed to give residents the opportunity to learn valuable skills and develop confidence.



★ ★ ★ ★ ★  
 Rated 'Good' by the CQC



Focus on  
**reducing restrictive practice**



Staff support residents on  
**holidays and day trips**



**Strong links**  
 with the Community Learning Disability Team (CLDT)



**Textiles project**  
 - giving individuals the opportunity to learn to sew and create new things whilst earning money each week



**Bakery project**  
 Individuals are taught how to make cakes and other sweet treats, whilst also learning about the safety aspect of a kitchen



**Gardening project**  
 - learning how to grow produce of their own in a vegetable patch. Also learning the skills of taking care, feeding and cleaning the chickens



**The People's Council involvement**



**Homely environment**  
 with 24/7 support



Regular parties to **celebrate cultural celebrations**  
 - karaoke is always a favourite



**Easy read and other accessible information**  
 available to all residents



**Promote family involvement**



**Support individuals in voluntary work placements**



**Our community links:**

- > Cinemas
- > Bowling
- > Local parks
- > Community groups
- > Colleges
- > Country Parks
- > Shops, cafés and restaurants
- > Sports clubs
- > Discos
- > Great public transport links to Huddersfield, Bradford, Wakefield and Leeds
- > Excellent local amenities

**Our facilities:**

- > En-suite bedrooms
- > Lounges
- > Dining rooms
- > Multiple kitchens
- > Activity room
- > Garden
- > Games room



**i** For more information or to make a referral please call **07860 753152** or email **greghague@cygnethealth.co.uk**

**Our referral process:**

- 1 Referral made to Cygnet referrals team via 0808 164 4450 /chcl.referrals@nhs.net
- 2 Assessment arranged and undertaken via our management team
- 3 Feedback provided on whether our service can meet the individual's needs
- 4 Assessment pack formulated including care plans and funding information
- 5 Admission agreed and plans for transition arranged with referring team following confirmation of acceptance of placement

**Where are we?**

**Norcott Lodge**  
 75 Leeds Road, Liversedge,  
 West Yorkshire WF15 6JA  
**Phone number**  
 01924 408505



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