

Improving lives together



Specialist PICU for Men

Albert Ward,
Cygnet Victoria House,
Darlington

Good

Beds
available
Now taking
referrals

Albert Ward is our 9 bed male PICU at Cygnet Victoria House, which accepts emergency and crisis admissions. Referrals will come to us from all areas, including acute and prison services. Our aim is a short, rapid intervention to help service users regain a sense of control and order in their lives, so they can move to a less restrictive care setting and ultimately return home.

The service provides expert, intensive, short-term, individualised care for those detained under the Mental Health Act. Service users will present with increased risks that require them to be assessed and treated in a PICU environment.

Our team works closely and collaboratively with individuals in our care, their families and the referrer to provide a seamless pathway from referral to discharge. Our approach is recovery focused and supported by comprehensive multi-disciplinary teams, contributing to shorter lengths of stay.



Male



18+ years



9 beds

Our service user profile:

- > Men, aged 18+ years
- > Detained under the Mental Health Act
- > Experiencing difficulties that present a risk to the well-being of themselves or others that cannot be treated in an open environment
- > Diagnoses may include:
 - Acute mental illness
 - Acute depressive illness
 - Psychosis
 - Schizophrenia
 - Bi-polar disorder
 - Personality disorder
 - Dual diagnosis
 - Established or suspected ABI, including those sustained through trauma, anoxia, stroke, tumour, virus or infection (for Hyperacute Neuropsychiatric Rehab Pathway only)
- > May present with self-harm, substance misuse issues or complex needs

NEW - Hyperacute Neuropsychiatric Rehabilitation Pathway
Now Accepting Referrals



1

Referral made to
Cygnet bed hub via
0808 164 4450 /
chcl.referrals@nhs.net

2

Feedback provided on
whether our services can
meet the service user's
needs within 1 hour of receipt
of full clinical information

3

Admission agreed and
arranged with referring
team following
confirmation of funding

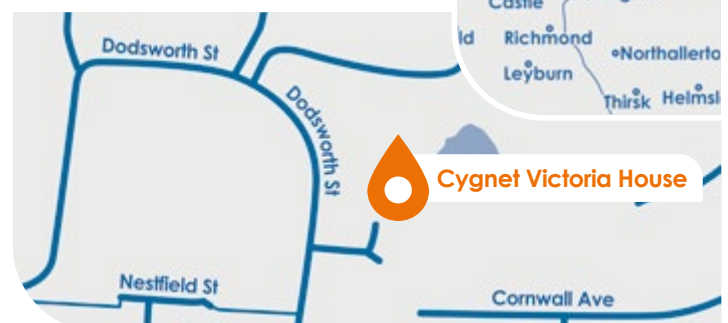
For All PICU and
Acute Referrals
(Adults and CAMHS)

0808 164 4450
chcl.referrals@nhs.net

Where are we?

Cygnet Victoria House
Barton Street, Darlington,
County Durham DL1 2LN

Phone number
01325 385 240



CYG-775 | Date of Preparation: 02/02/26

Please visit cygnetgroup.com for more info | Follow us on social media:



Integrity

Trust

Empower

Respect

Care