

Improving lives together

Specialist residential service for adults with learning disabilities and complex needs

Norcott House, West Yorkshire



Now taking referrals



Located in the suburbs of Liversedge in West Yorkshire, Norcott House is a specialist residential service providing outcome focused care for adults with learning disabilities and associated complex needs who may have behaviours that challenge.

Person-centred planning is at the heart of everything we do and we are able to meet the changing needs of our residents as they progress through their care pathway, while ensuring their safety is maintained and their independence supported.



Mixed gender



18+ years



11 placements

Our resident profile:

- > Adults from the age of 18 years
- > Individuals with a primary diagnosis of learning disability accompanied with behaviours that challenge including mental illness or a forensic background
- > Individuals with a secondary diagnosis of personality disorder or autism, or mental health problems
- > May have communication challenges
- > May have associated complex needs



Our service at a glance

Norcott House is split into 4 different living units, a 4 bed unit, and 3 bed unit and two 2 bed units. Each unit has its own living space with lounge, dining room, kitchen and en-suite facilities to enable to individuals to live as independently as they are able to. Externally there is a garden with plenty of space for individuals to have BBQ's, garden parties or even just sit and enjoy the outside space.

The service is located in-between Bradford, Leeds and Huddersfield, so with fantastic public transport links there is an abundance of community facilities including shopping centres, cinemas and leisure centres. The residents are encouraged to be involved in the local community as much or as little as they wish to be and there is no shortage of places to visit within walking distance too including parks, pubs and cafés.

In conjunction with the other local Cygnet residential services, we have some great projects that residents can attend regularly including bakery, textiles and gardening work. These projects introduce vocational and learning activities designed to give residents the opportunity to learn valuable skills and develop confidence.



"I like the staff and doing more independent things – making my own dinner, making my own breakfast and drinks." **Resident**

Good relationship
with the Community Learning
Disability Team (CLDT)

**People's Council
Involvement**



Bakery project

Individuals are taught how to make cakes and other sweet treats, whilst also learning about the safety aspect of a kitchen



"My son has been a lot happier since moving to Norcott House. I feel he is being cared for properly. I believe that staff listen to parents as well as my son himself. I've got nothing bad to say about Norcott House. My son is more content and clearly feels safe, so this makes me feel content."
Family member

"It gives me self-satisfaction knowing that I am making a difference to someone's life."
Staff member

**Homely
environment**
with 24/7 support



Gardening project
Residents learn how to grow produce of their own in a vegetable patch



Our facilities:

- > En-suite bedrooms
- > Lounges
- > Dining rooms
- > Multiple kitchens
- > Activity room
- > Garden

Our community links:

- > Cinemas
- > Local parks
- > Community groups
- > Colleges
- > Shops, cafés and restaurants
- > Sports clubs
- > Great public transport links to Huddersfield, Leeds, Bradford and Wakefield
- > Excellent local amenities

i For more information or to make a referral please call **0808 164 4450** or email chcl.referrals@nhs.net

Our referral process:

- 1 Referral made to Cygnet referrals team via 0808 164 4450 / chcl.referrals@nhs.net
- 2 Assessment arranged and undertaken via our management team
- 3 Feedback provided on whether our service can meet the individual's needs
- 4 Assessment pack formulated including care plans and funding information
- 5 Admission agreed and plans for transition arranged with referring team following confirmation of acceptance of placement

Where are we?

Norcott House
75 Leeds Road, Liversedge,
West Yorkshire WF15 6JA

Phone number
01924 409100



CYG-888 | Date of Preparation: 19/04/24

Please visit cygnetgroup.com for more info | Follow us on social media:

Integrity

Trust

Empower

Respect

Care