

Improving lives together

Specialist Residential Service for Adults with Learning Disabilities and Complex Needs



Placements
now
available



Located in the suburbs of Liversedge in West Yorkshire, Norcott House is a specialist residential service providing outcome focused care for adults with learning disabilities and associated complex needs who may have behaviours that challenge.

Person-centred planning is at the heart of everything we do and we are able to meet the changing needs of the people we support as they progress through their care pathway, while ensuring their safety is maintained and their independence supported.



Mixed
gender



18+ years



11 placements

The people we support:

- > Adults from the age of 18 years
- > Individuals with a primary diagnosis of learning disability accompanied with behaviours that challenge including mental illness or a forensic background
- > Individuals with a secondary diagnosis of personality disorder or autism, or mental health problems
- > May have communication challenges
- > May have associated complex needs

Our service at a glance

Norcott House offers four individualised living environments, comprising a 4-bedroom area, a 3-bedroom area, and two 2-bedroom spaces. Every accommodation provides its own self-contained living area, complete with a comfortable lounge, dining room, kitchen, and en-suite facilities, empowering individuals to live with the greatest possible independence. Outside, the people we support can enjoy a large garden, perfect for BBQs, garden parties, or simply relaxing.

The service is located in-between Bradford, Leeds and Huddersfield, so with fantastic public transport links there is an abundance of community facilities including shopping centres, cinemas and leisure centres. The people we support are encouraged to be involved in the local community as much or as little as they wish to be and there is no shortage of places to visit within walking distance too including parks, pubs and cafés.

In conjunction with the other local Cygnet residential services, we have some great projects that individuals can attend regularly including bakery, textiles and gardening work. These projects introduce vocational and learning activities designed to give people we support the opportunity to learn valuable skills and develop confidence.



People's Council Involvement



Bakery project

Individuals are taught how to make cakes and other sweet treats, whilst also learning about the safety aspect of a kitchen



"I like the staff and doing more independent things – making my own dinner, making my own breakfast and drinks."

A person we support

"It gives me self-satisfaction knowing that I am making a difference to someone's life."

Staff member

Homely environment with 24/7 support



Gardening project

Individuals learn how to grow produce of their own in a vegetable patch



Good relationship with the Community Learning Disability Team (CLDT)



"My son has been a lot happier since moving to Norcott House. I feel he is being cared for properly. I believe that staff listen to parents as well as my son himself. I've got nothing bad to say about Norcott House. My son is more content and clearly feels safe, so this makes me feel content." **Family member**

Our community links:

- > Cinemas
- > Local parks
- > Community groups
- > Colleges
- > Shops, cafés and restaurants
- > Sports clubs
- > Great public transport links to Huddersfield, Leeds, Bradford and Wakefield
- > Excellent local amenities



For more information or to make a referral, please contact your regional Business Relationship Manager or email: sc.referrals@cygnethealth.co.uk

- 1 Referral made to Cygnet Social Care and a desktop assessment is undertaken to review suitability for placement
- 2 If a suitable placement is identified, an assessment is arranged and undertaken by our specialist team
- 3 Feedback is provided on whether our service can meet the individual's needs
- 4 Detailed placement proposal is formulated to include care plans and funding information
- 5 Once placement is confirmed, transition plans are developed with all relevant stakeholders and admission date is agreed

Where are we?

Norcott House
75 Leeds Road, Liversedge,
West Yorkshire WF15 6JA

Phone number
01924 409100



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Please visit [cygnetgroup.com](https://www.cygnetgroup.com) for more info | Follow us on social media:



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