

Improving lives together

# Acute Service for Men

**Byron Ward,  
Cygnet Hospital Harrow,  
London**



Accepting referrals

Byron Ward is Cygnet Hospital Harrow's 20 bed acute service for men. The service provides a safe and stabilising environment for individuals who are experiencing an acute episode of mental illness and require an emergency admission.

With high staffing levels the service aims to help individuals stabilise and enable them to safely return to the community, or the least restrictive environment for them, as quickly as possible. Over average length of stay in 2023 was 5 weeks.

The service is able to accept referrals which may be complex and can work successfully and robustly with individuals who experience a high level of need and challenges.



Male



18+ years



20 beds

## Our service user profile:

- > Men aged 18+ years
- > May be informal or detained under the Mental Health Act
- > Experiencing an acute episode of mental illness requiring a crisis admission
- > Diagnoses may include:
  - Acute mental illness
  - Acute depressive illness
  - Psychosis
  - Schizophrenia
  - Bi-polar disorder
  - Personality disorder
  - Dual diagnosis
- > May present with co-morbid presentations:
  - Self-harm
  - Substance misuse issues
  - Complex needs



We are able to take referrals 24 hours a day, 7 days a week. To make a referral, please call **0808 164 4450** or email [chcl.referrals@nhs.net](mailto:chcl.referrals@nhs.net). We will respond within 1 hour of receipt of full clinical information.

1

Referral made to Cygnet referrals team via **0808 164 4450 / [chcl.referrals@nhs.net](mailto:chcl.referrals@nhs.net)**

2

Feedback provided on whether our services can meet the service user's needs within 1 hour of receipt of full clinical information

3

Admission agreed and arranged with referring team following confirmation of funding

## Where are we?

**Cygnet Hospital Harrow**  
London Road, Harrow on the Hill,  
London HA1 3JL

**Phone number**  
020 8966 7000



CYG-982 | Date of Preparation: 15/03/24

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