

Improving lives together

Acute Service for Women

Orchid Ward,
Cygnet Hospital Stevenage,
Hertfordshire

Good



Accepting Referrals

Orchid Ward provides acute services for Women. We have a safe environment for individuals who are experiencing an acute episode of mental illness who need assessment and stabilisation.

The programmes we offer, underpinned by CBT (Cognitive Behavioural Therapy) as the core therapy, Support programmes to encourage service user involvement and participation, and are designed to help the person stabilise, recover and return home.

We aim to respond to all referrals within one hour of receipt of clinical information and prepare an individual care plan within 24 hours of a person's admission. We can admit people 24 hours a day, seven days a week.

The service can provide a robust, yet still therapeutic, environment, specifically designed to support individuals who are experiencing significant levels of challenge. All short-term interventions we offer are based on the CBT approach.



Women



18+ years



14 beds

Our service user profile:

- > Women, aged 18+ years
- > Detained under the Mental Health Act or informal
- > Experiencing difficulties that present a risk to the well-being of themselves or others that cannot be treated in an open environment
- > Diagnoses may include:
 - Acute mental illness
 - Bi-polar disorder
 - Acute depressive illness
 - Personality disorder
 - Psychosis
 - Dual diagnosis
 - Schizophrenia
- > May present with co-morbid presentations:
 - Self-harm
 - Complex needs
 - Substance misuse issues



We are able to take referrals 24 hours a day, 7 days a week. To make a referral, please call 0808 164 4450 or email chcl.referrals@nhs.net. We will respond within 1 hour of receipt of full clinical information.

1

Referral made to Cygnet referrals team via 0808 164 4450 / chcl.referrals@nhs.net

2

Feedback provided on whether our services can meet the service user's needs within 1 hour of receipt of full clinical information

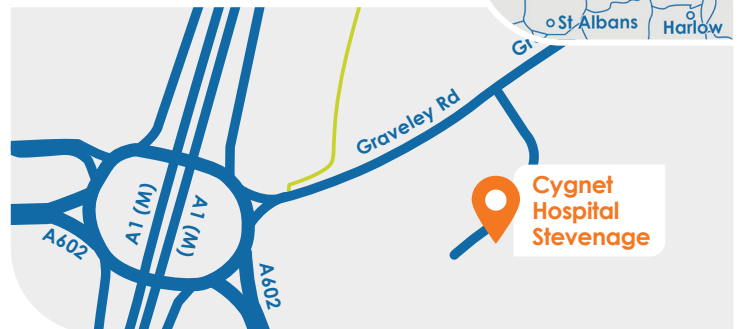
3

Admission agreed and arranged with referring team following confirmation of funding

Where are we?

Cygnet Hospital Stevenage
Graveley Road, Stevenage,
Hertfordshire SG1 4YS

Phone number
01438 342 942



CYG-947 | Date of Preparation: 16/11/23

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