

Improving lives together

Acute Service for Women

Sandford Ward,
Cygnet Hospital Kewstoke,
Weston super Mare

Good



Accepting
referrals

Sandford Ward is our female acute service, providing a safe and stabilising environment for women who may require an emergency admission or who are in crisis.

The focus of the service is to help stabilise and settle individuals and assess their needs thoroughly. Service users on Sandford Ward have support from the full Multidisciplinary Team (MDT) with a range of interventions available.

Sandford Ward aims to work collaboratively with service users and their family/carers in formulating and providing person-centred care tailored towards each individual needs, to help prepare for independent life back in the community or for moving into mainstream rehabilitation.



Female



18+ years



16 beds

Our service user profile:

- > Women, aged 18+ years
- > May be informal or detained under the Mental Health Act
- > Experiencing an acute episode of mental illness requiring a crisis admission
- > Diagnoses may include:
 - Acute mental illness
 - Acute depressive illness
 - Psychosis
 - Schizophrenia
 - Bi-polar disorder
 - Personality disorder
 - Dual diagnosis
- > May present with co-morbid presentations:
 - Self-harm
 - Substance misuse issues
 - Complex needs

"I have improved lots since I've been here. I rate the activities and therapy trips, its helped me a lot to engage with these. Gym, therapy walks, creative space, and also to engage with the psychology team." **Service User**



1

Referral made to
Cygnet bed hub via
0808 164 4450 /
chcl.referrals@nhs.net

2

Feedback provided on
whether our services can
meet the service user's
needs within 1 hour of receipt
of full clinical information

3

Admission agreed and
arranged with referring
team following
confirmation of funding

For All PICU and
Acute Referrals
(Adults and CAMHS)

0808 164 4450
chcl.referrals@nhs.net

Where are we?

Cygnet Hospital Kewstoke
Beach Road, Kewstoke,
Weston-super-Mare, South West
BS22 9UZ

Phone number
01934 428989



CYG-898 | Date of Preparation: 23/07/25

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Integrity

Trust

Empower

Respect

Care